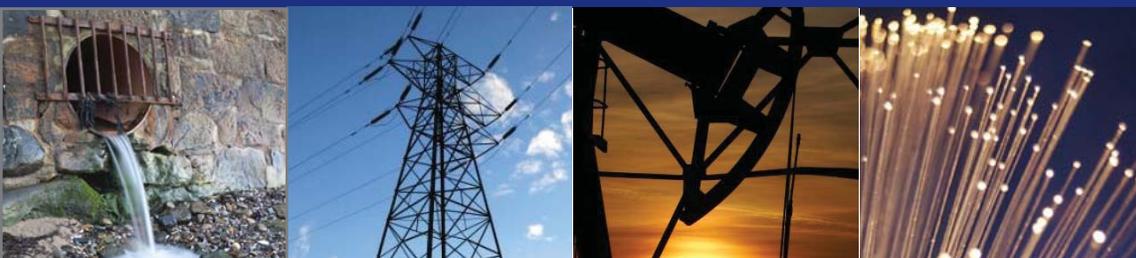


Indiana Utility Regulatory Commission

IURC



Annual Report ²⁰⁰⁷⁻²⁰⁰⁸

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Commission Overview

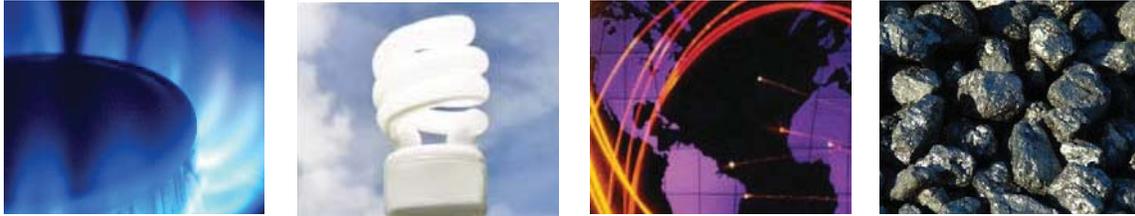


Mission Statement



The Commission's mission is to assure that utilities and others use adequate planning and resources for the provision of safe and reliable utility services at a reasonable cost. [IC 8-1-2-4]

Responsibilities



The Commission is a fact-finding body that hears evidence in cases filed before it and makes decisions based on the evidence presented in those cases. An advocate of neither the public nor the utilities, the IURC is required by state statute to make decisions that balance the interests of all parties to ensure the utilities provide adequate and reliable service at reasonable prices.

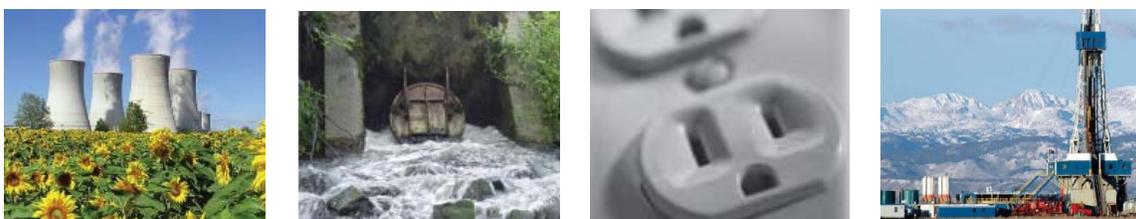
The IURC regulates electric, natural gas, portions of telecommunications, video, steam, water and sewer utilities. These utilities may be investor-owned, municipal, not-for-profit, or cooperative utilities, or they might operate as water conservancy districts. However, the Commission does not regulate municipal sewer utilities. In addition to the industries listed above, the Commission also oversees natural gas pipeline companies in the state of Indiana and makes sure operators of gas distribution systems follow state and federal guidelines established to promote the safe, reliable transportation of natural gas to gas customers.

Indiana statutes allow municipal utilities, not-for-profit corporations, and co-operative telephone and electric companies to remove themselves from the Commission's jurisdiction by ordinance of the local governing body or a majority vote of the people in the municipality. Currently, 541 utilities have withdrawn from the Commission's jurisdiction.

The Commission regulates various aspects of the public utilities' business including the rates, financing, bonding, environmental compliance plans and service territories. The Commission has regulatory oversight concerning construction projects, and acquisition of additional plants and equipment. The Commission has authority to initiate investigations of all utilities' rates and practices. The IURC receives its authority from Indiana Code Title Eight. Numerous court decisions further define the Commission's function.

The Commission promulgates its "*Rules and Regulations Concerning Practice and Procedure*" as well as "*Rules and Regulations and Standards of Service*" to govern each type of utility. The Commission makes changes in its rules through a process requiring notice, a public hearing and Commission adoption. The statute also requires approvals from the Attorney General and the Governor.

The Indiana Utility Regulatory Commission was originally a state agency established to regulate railroad activity in the early 1900s. However in 1913, the agency was given regulatory responsibility over natural gas, water, electric, telephone and transportation services, and it was renamed the Public Service Commission. In 1987, the General Assembly changed the name of the agency once again, and the PSCI became the IURC. The Commission no longer regulates railroads or transportation.



IURC Highlights

Client Survey

In November 2007, the IURC commissioned an external client survey to assess performance and identify strengths and weaknesses.

Overall, the results were positive. The Commission has taken this as an opportunity to better understand the needs of our target audiences and to improve our role as a regulatory agency. Information about the survey and the Commission's response can be found on our Web site: www.in.gov/iurc.

Appointments and Memberships

Commissioner Jeffrey L. Golc was appointed by NARUC President Marsha Smith to the Committee on Critical Infrastructure and is now a member on the Climate Policy Task Force.

Commissioner Larry S. Landis was appointed to the NARUC Board of Directors and elected as the State Chair for the Federal-State Joint Conference on Advanced Services.

Commissioner Gregory D. Server is a board member for the Organization of MISO States (OSM) and the Organization for PJM States (OPSI).

Commissioner David E. Ziegner was appointed chair of the Subcommittee on Clean Coal and Carbon Sequestration and is now a member of the National Coal Council.

Forums and Presentations

- The National Regulatory Research Institute's Seminar "The Federal-State Relationship in the Regulation of the Electric Industry: Current Challenges 2008"
- Natural Gas Winter Pricing
- Regulatory Flexibility Report to the Indiana General Assembly
- Decatur County Biomass Feasibility Study
- Gas Technology Institute's Report on Natural Gas Research and Development
- Indiana Energy Association's Report on Natural Gas and Coal Cost

Workshops

- Small Utility Workshop for Small Municipal and Not-For-Profit Water and Wastewater Utilities
- Consumers Affairs Policy and Rulemaking Workshop

Commission Procedures

Utilities must follow administrative law requirements in proceedings before the Indiana Utility Regulatory Commission. Those proceedings include, but are not limited to, requests for rate changes and territorial authority.

Hearing Procedures

1. The utility files a petition with the Commission which is given a Cause Number and assigned to an Administrative Law Judge and staff. A Commissioner may also be assigned to the case.
2. A prehearing conference is held to establish a schedule for the submittal of evidence both for and against the utility's petition.
3. The utility prefiles its written case-in-chief, which contains evidence in support of its proposal.
4. Other parties, including the Office of the Utility Consumer Counselor (OUCC), file their cases-in-chief, which contain evidence in support of their positions. The OUCC is a separate state agency whose responsibility is to represent ratepayers in proceedings before the Commission.
5. A public hearing may be held in the service territory of the utility to allow customers of that utility to express their opinions concerning the utility's petition.
6. The parties may present rebuttal testimony after all other evidence in the case is heard.
7. In most cases, parties to the case file proposed Orders with the Administrative Law Judge (ALJ).
8. The ALJ submits a proposed Order for review by the Commissioners.
9. The Commission issues a decision on the ALJ's proposed Order, either directing modifications, approving or rejecting the utility's original proposal. These decisions are made at Commission conferences.

Conference Schedule and Location

Conference is generally held each Wednesday at 2 p.m. EST. For a more complete schedule and to access weekly conference agendas, visit our Web site at www.in.gov/iurc/2428.htm.

National City Center
Judicial Courtroom 222
101 W. Washington Street
Indianapolis, Indiana 46204

IURC Staff



David Lott Hardy

Chairman



Appointed: September 15, 2005

Appointed By: Governor Daniels

Term Expires: April 2010

Party: Republican

David Lott Hardy was appointed Chairman of the Indiana Utility Regulatory Commission on September 15, 2005, by Governor Mitchell E. Daniels, Jr to fulfill the remainder of a term expiring in April 2006. Chairman Hardy was then reappointed a year later to a full four-year term. His term will expire in April 2010.

An attorney, Chairman Hardy has practiced law for 39 years, concentrating on utility-related issues. His primary practice has been in Indiana and Kentucky where he has been an in-house attorney, a member of a law firm and in private practice. He is a graduate of Indiana University and the Indiana University School of Law in Bloomington.

Jeffrey L. Golc

Commissioner



Appointed: January 3, 2007

Appointed By: Governor Daniels

Term Expires: January 2010

Party: Democrat

Jeffrey L. Golc was appointed to the Indiana Utility Regulatory Commission on January 3, 2007 by Gov. Mitchell E. Daniels, Jr.

Commissioner Golc is a member of the National Association of Regulatory Utility Commissioners (NARUC) and is an active member of the NARUC Water Committee.

He also participates in the American Water Works Association (AWWA), National Association of Water Companies (NAWC), the Mid-America Regulatory Conference (MARC) and Water for People (WFP) Committee. On Feb. 26, 2008, Golc was appointed by Marsha H. Smith, president of NARUC, to be a liaison between the NARUC Committee on Water and the Committee of Critical Infrastructure.

Before joining the IURC, Commissioner Golc served as the government/regulatory affairs manager for The Kroger Company where he acted as the official spokesperson. In 2005, he received the President's Award, the highest honor given to Kroger employees.

Prior to his position with The Kroger Company, Commissioner Golc served as the deputy commissioner for the Indiana Bureau of Motor Vehicles and the Indiana Department of Workforce Development. He was also an elected member of the Indianapolis City-County Council from 1988-1999.

Commissioner Golc graduated from Indiana University, where he earned his BA '76 and MA '82 in communications.

Larry S. Landis

Commissioner



Appointed: December 17, 2002

Appointed By: Governor O'Bannon

Term Expires: December 2011

Party: Republican

Larry S. Landis, a Republican, was founder and President of Marketrends, Inc., a marketing/communication company in Indianapolis; and cofounder of American Grassroots LLC, prior to being appointed to the Indiana Utility Regulatory Commission in January 2003 by Indiana's late Governor Frank O'Bannon (D-IN). He was reappointed to a full term by former Governor Joe Kernan (D-IN) in July of 2004 and reappointed by Governor Mitch Daniels in December of 2007. In August, 2003, he was named to the National Association of Regulatory Utility Commissioners' (NARUC) Telecommunications Committee and is active in a number of roles on that Committee. Landis served on NARUC's Legislative Task Force, charged with developing recommendations for a rewrite of the nation's telecommunications laws, was Vice Chair of NARUC's Intercarrier Compensation Task Force, was appointed to the Federal-State Joint Conference on Advanced Telecommunications Services in January, 2005 and is a member of the Federal-State Joint Board on Universal Service. Landis is the only state Commissioner currently holding both a Joint Conference and a Joint Board appointment from the FCC.

In 1967, he worked as a campaign aide to Richard G. Lugar, who was then running for his first term as Mayor of Indianapolis. (Lugar now serves as Indiana's Senior U.S. Senator). In 1968, he was Research Director for the U.S. Senate campaign of William D. Ruckelshaus, who later became the first Administrator of the U.S. Environmental Protection Agency to serve under two Presidents; Nixon and Reagan. From 1969 to 1971 he served as Assistant to the Mayor in the Lugar administration, and in 1972 he was Campaign Manager of William N. Salin's Primary bid for what was then the 4th Indiana District Congressional seat. After the Primary, he was named Press Secretary for the successful first-term gubernatorial campaign of then-Speaker of the House Otis R. Bowen, M.D.

In late 1972, he became Director of Marketing Services for the advertising agency which had handled Bowen's campaign, holding similar positions with it and another agency for 8 years. He also served 4 years as Vice President of Corporate Advertising for American Fletcher National Bank (later Bank One Indiana and now part of JP Morgan Chase) from 1980 to 1984. From 1985 through 1991, Landis was Vice President/Account Planning, blending research, market intelligence and strategic planning to inform the agency's creative direction for clients such as Indiana Bell (now AT&T Indiana), at Handley & Miller, Inc.

Landis' civic involvements include: the Governor's Ad Hoc Committee on Educational Finance (1972-73); Life member (1991-), former Member of the Board of Trustees (1995-2004) and member of the Executive Committee (1996-1999, 2001-04), Indiana.

Gregory D. Server

Commissioner



Appointed: August 23, 2005

Appointed By: Governor Daniels

Term Expires: April 2009

Party: Republican

Gregory D. Server was appointed to the Indiana Utility Regulatory Commission on August 23, 2005, by Governor Mitchell E. Daniels, Jr. A Republican, Server's term expires in April 2009.

Commissioner Server served in the Indiana House of Representatives from 1972-1980 and in the Indiana State Senate from 1980 to 2005. As a member of the House, he chaired the Educational Finance sub-committee of House Ways and Means. He is former chair of the Senate Commerce Committee, which handled IURC and utility industry legislation and was former chairman of the Natural Resources Committee. He authored legislation that led to the independence of the University of Southern Indiana, as well as legislation that created Hoosier Heritage Trust Fund and the Hoosier Environmental License Plate.

Server has received numerous awards during his tenure in the legislature. Among them, the Hoosier for Safety Belts Award for his sponsorship of the child restraint seat bill and the Business Advocate of the Year Award from the Federation of Independent Business. He received the United Mine Workers of America Award for Excellence for his strong advocacy for the working class, and was recognized by the Citizens Action Coalition with its Consumer Rights Award.

A veteran of the U.S. Navy, Server is a life long member of the VFW and holds a master's degree in Political Science, a master's degree in Counseling and an EDD in Administration from Indiana State University. Prior to joining the Commission he served as director of administration for the Evansville Water and Sewer Utility. He was a teacher and guidance counselor in the Evansville Vanderburgh School Corporation for 31 years.

Server monitors the regional transmission organizations for the IURC. He is a member of the Board of Directors of the Midwest ISO and the organization of PJM States. Server is also a member of the NARUC gas committee.

David E. Ziegner

Commissioner



Appointed: August 25, 1990

Appointed By: Governor Bayh

Term Expires: April 2011

Party: Democrat

David E. Ziegner was appointed to the Indiana Utility Regulatory Commission on August 25, 1990 by Governor Evan Bayh and reappointed to a full, four-year term in April of 1991 and again in December of 1995. He was reappointed by Governor Frank O'Bannon in November 1999, and again in 2003. Commissioner Ziegner was reappointed by Governor Mitch Daniels in March of 2007. A Democrat, Ziegner's term expires April 2011.

Commissioner Ziegner is a member of the National Association of Regulatory Utility Commissioners' (NARUC) Committee on Electricity and is chairman of its Clean Coal and Carbon Sequestration Subcommittee. He is also a member of the Mid-America Regulatory Conference and the National Coal Council.

Additionally, Ziegner is chairman of the Advisory Council of the Center for Public Utilities at New Mexico State University and a member of the Consortium for Electric Reliability Technology Solutions (CERTS) Industry Advisory Board. He is a former member of the Advisory Council of the Electric Power Research Institute (EPRI).

Ziegner is a native Hoosier. He earned his B.A. in history and journalism from Indiana University in 1976. He obtained his J.D. degree from the Indiana University School of Law in Indianapolis in 1979 and was admitted to the Indiana Bar and U.S. District Court in that same year.

Prior to joining the Commission, Ziegner served as a staff attorney for the Legislative Services Agency, where he developed his background in both utility and regulatory issues. As the agency's senior staff attorney, he specialized in legislative issues concerning utility reform, local measured telephone service, the citizen's utility board and pollution control. Most recently, Mr. Ziegner was the General Counsel for the IURC.

Ziegner, his wife, Barbara, and their daughter, Jennifer, reside in Greenwood and are members of the Northminster Presbyterian Church.

Executive Directors



Mike Reed
Executive Director

Executive Director **Michael W. Reed** leads the technical operation group and is the senior supervisory authority of the Commission's electricity, natural gas, water, sewer, consumer affairs, pipeline safety and energy policy divisions. In addition, Reed directs the activities of the State Utility Forecasting Group at Purdue University for matters requested by the Commission.



Joseph Sutherland
Executive Director

Executive Director **Joseph M. Sutherland** leads the Commission's Governmental Affairs group. He also is the senior supervisory authority over the Communications Division. In addition, Sutherland oversees agency internal operations including oversight of various ancillary functions such as human resources, information technology and public information as well as the Commission's financial affairs and the agency budget.



Scott Storms
General Counsel

General Counsel **Scott R. Storms** is the Commission's senior legal officer. He reports to the Chairman of the Commission and is responsible for all legal operations, including court reporting and ethics.

Technical Operations

Electricity

Electricity Director **Bradley K. Borum** manages the Electricity Division, which monitors and evaluates regulatory and policy initiatives that affect the electric utility industry.

The division reviews and advises the Commission on regulatory proceedings initiated by Indiana electric utilities involving increases in rates, environmental compliance plans, permission to build or purchase power generation plants and other matters. It also monitors electric utility performance for reliability and service quality. Electricity Division staff examine information from Commission-initiated investigations and assist the Commission in developing potential rulemakings.

The division is also responsible for following actions by the Federal Energy Regulatory Commission (FERC), which may affect Indiana's electric utilities. Electricity Division staff often prepare comments on behalf of the Commission in response to FERC rulemaking proposals and participate in other FERC regulatory proceedings.

Division staff actively monitor the activity of the two regional transmission organizations that operate in Indiana, the Midwest Independent Transmission System Operator (MISO) and the PJM ISO.

Division staff maintain the collection of annual reports from electric utilities and manage the periodic earnings review of all publicly-, municipally- and cooperatively-owned utilities with more than 5,000 customers.



Energy Policy

Energy Policy Director **Robert Pauley** serves as chief advisor to the Commissioners for federal, state and regional energy policy matters. One of his primary tasks includes the review and analysis of energy policy issues for the Federal Energy Regulatory Commission, the Department of Energy and other federal agencies. Energy Policy also assists the Operations Division and Commissioners with state legislative matters.

The division is also involved in matters relating to the Midwest ISO and the PJM Regional Transmission Organizations (RTOs). This includes participation in the Organization of MISO States (OMS) and the Organization of PJM States (OPSI). Energy Policy Staff are the Commission's representatives for the national and regional reliability councils. Energy Policy works with the Electricity and Natural Gas Divisions to facilitate coordination of federal and state policy.

Primarily, this coordination involves the incorporation of RTO policies into cases before the Commission. Energy Policy also participates in the analysis of Integrated Resource Plans, energy policy matters specific to Indiana and matters involving the State Utility Forecasting Group at Purdue.

Natural Gas

Natural Gas Director **Jane Steinhauer** and her staff monitor and evaluate regulatory and policy initiatives that affect the natural gas utility industry.

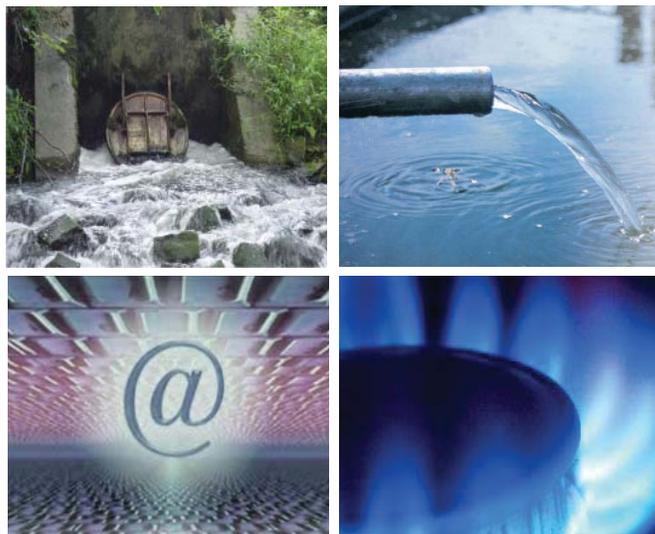
This division examines information from regulatory proceedings initiated by Indiana natural gas utilities involving rates, service territories, Commission-initiated investigations and potential rulemakings. Division responsibilities include advising the Commission on revenue requirements and the allowed return in rate cases for utilities proposing to adjust their current rates and charges. The division also verifies the accuracy of filings from utilities and other parties.

Additionally, the division evaluates and advises the Commission on issues related to gas cost adjustments, trackers and other related tariff matters, and various forms of alternative regulation proposals, such as decoupling and customer choice for gas utility customers.

Pipeline Safety

Pipeline Safety Director **Annmarie Robertson** and her staff administer federal and state pipeline safety standards that apply to the natural gas industry and hazardous liquid pipelines. These standards apply to all gas and hazardous liquid pipeline operators in Indiana regardless of whether they have withdrawn from the Commission's economic jurisdiction.

Pipeline Safety engineers enforce the minimum safety standards established by the U.S. Department of Transportation as they apply to the design, installation, inspection, testing, construction, extension, operation, replacement and maintenance of the pipeline facilities of all natural gas and hazardous liquid pipeline operators. The division also enforces the U.S. Department of Transportation's anti-drug program for gas operators within Indiana as well as integrity management and operator qualification regulations.



The division is funded jointly by the Commission and the U.S. Department of Transportation and works closely with its federal partners. Additionally, the division regularly sponsors or participates in various gas safety training programs each year. Pipeline Safety engineers work closely with operators of small gas systems (municipal utilities and master meters) to help them operate a safe and efficient gas system.

Water/Sewer

Water/Sewer Director **Curt Gassert** and his team of analysts monitor, initiate and evaluate regulatory and policy matters that affect the water and wastewater industries and advise the Commission on technical matters. This advice is often in regard to traditional, rate-base or rate-of-return rate cases where the setting of the return component is the major issue.

Water/Sewer Division staff also examine information from Commission-initiated investigations and assist the Commission in developing rulemakings. The investigations, both formal and informal, frequently involve the resolution of problems created by small, troubled water or wastewater utilities. Typical rulemakings include...

...such things as water meter testing standards and criteria for processing differing types of utility requests for rate increases.

The division also processes requests by water or sewer utilities for 30-day filings. The 30-day filing process is designed to allow certain types of requests, such as changes to reconnect fees and “trackers,” to be reviewed and approved by the Commission in a more expeditious and less costly manner than a formally docketed case.

Communications

Communications Director **Pamela Taber** and her staff manage Indiana-specific issues related to video/cable and telecommunications issues as set out in HEA 1279. The division executes the IURC authority as the sole video/cable franchising authority in Indiana. In addition, the division provides policy advice on other matters such as dual party relay services, 211 services, slamming and cramming, telecommunication service providers of last resort – cessation of services, bankruptcy and determining a successor provider - IURC reporting (video and telecommunications) to the Regulatory Flexibility Committee of the Indiana General Assembly as well as other state-specific matters.

Consumer Affairs

Consumer Affairs Director **Ja-Deen Johnson** and her staff’s primary responsibilities are to mediate disputes between utilities and consumers. It is the mission of the division to ensure utility and customer compliance with Commission rules and regulations through reasonable and timely determinations and to monitor the quality of service provided.

In order to ensure such rules and regulations remain current, the division participates in the review and revision of the “Rules, Regulations and Standards of Service” for Indiana utilities.

Additionally, the division utilizes information gathered during its complaint handling process to alert the Commission to any unfavorable trends. If staff realizes a problem may exist, the division may request the initiation of an investigation by Commission staff or advise consumers of the policies and procedures available to consumers to petition the Commission for an investigation.



Federal and Legislative Policy

Chief Federal and Legislative Policy Advisor **Jennifer Richardson** is responsible for monitoring, analyzing and contributing toward policy initiatives and rules that originate from various federal agencies and legislative bodies including the Federal Communications Commission (FCC) and Congress. Richardson also collaborates with Energy Policy staff on state, regional and national energy issues.

Ms. Richardson also serves as a policy advisor on various NARUC committees, and most notably as the Staff Chairperson for the Federal-State Joint Board on Universal Service, an economic policy-making body associated with the FCC. Additionally, she serves as Chief Staff Advisor for the Federal-State Joint Conference on...

...Advanced Services, a policy information group comprised of state and FCC Commissioners involved in national and state broadband initiatives. Also involved with state-level policy making, Ms. Richardson remains active in various communications dockets at the IURC and is a member of the Commission's Governmental Affairs team.

Public Information

Public Information Officer **Danielle Dravet** provides information to various groups both inside and outside of the Commission. She is responsible for informing the media about Commission actions and utility regulation in addition to having oversight of the Commission Web site. Ms. Dravet also serves as the point of contact for utility consultants, financial analysts and individual members of the public and is a member of the Governmental Affairs team.

Her responsibilities also include developing news releases related to decisions made at Commission conferences, publishing yearly comparisons of residential electric and natural gas bills and assisting the media at all proceedings conducted by the Commission such as field hearings where the general public is able to comment on cases pending before the Commission.

Human Resources

Human Resource Director **Peggy Lough** is responsible for the enforcement of all federal and state personnel regulations and policies. The office is also responsible for recruitment, employment inquiries, training and development, labor relations issues and all aspects of employee personnel management, including an agency evaluation program, compensation and benefits. The Human Resources Director also implements personnel policies, procedures and standards for the Commission and maintains all Commission personnel files.



Information Technology

Information Technology Director **Wayne Remick** manages the Commission's electronic information systems. A primary role of the IT Division is to provide application support and assist the Indiana Office of Technology (IOT) with network services and general technical support for the Commission. The division also provides and supports the Commission's electronic Case Management System (eCMS).

State Utility Forecasting Group

The **State Utility Forecasting Group** (SUGF) was established by state law in 1985 to provide the Commission with an impartial projection of the future growth of electric use in Indiana. SUGF has been assisting the state for more than 20 years through its forecasts of electricity consumption, prices and resource requirements.

The SUGF also provides information for the General Assembly's Regulatory Flexibility Committee and testifies in certain proceedings before the Commission.

The SUGF's offices are located at Purdue University in West Lafayette, Indiana.

Staff Roster

Chairman and Commissioners

David Lott Hardy, Chairman
Jeffrey Golc, Commissioner
Larry Landis, Commissioner
Gregory Server, Commissioner
David Ziegner, Commissioner

Executive Directors

Mike Reed, Technical Operations
Joseph Sutherland, Governmental/External Affairs
Scott Storms, General Counsel

Technical Operations

Mike Reed, Executive Director

Electricity

Brad Borum, Director
Dave Johnston, Assistant Director
Dale Thomas, Senior Utility Analyst
Rich Brunt, Utility Analyst
Mario Contreras, Utility Analyst
George Stevens, Utility Analyst
Michael Whitmore, Utility Analyst
Mike Williams, Utility Analyst

Energy Policy

M. Robert Pauley, Director
Laura Cvengros, Senior Utility Analyst

Natural Gas

Jane Steinhauer, Director
Chris Lewis, Assistant Director
Shanda Huggins, Utility Analyst
Shawn Kelly, Utility Analyst
Mike Pudleiner, Utility Analyst
Keith Robinson, Utility Analyst

Pipeline Safety

Annmarie Robertson, Director
Bill Boyd, Assistant Director
Mike Enlow, Pipeline Safety Engineer
John McLaughlin, Pipeline Safety Engineer
Rich Medcalf, Pipeline Safety Engineer
Dan Novak, Pipeline Safety Engineer
Michael Orr, Pipeline Safety Engineer
Jay Scherer, Pipeline Safety Engineer
Chuck Weindorf, Pipeline Safety Engineer

Water/Sewer

Jerry Webb, Director
Curt Gassert, Assistant Director
Joel Fishkin, Senior Utility Analyst
Dana Lynn, Utility Analyst
Yan Ma, Utility Analyst

Communications

Pam Taber, Director
Karl Henry, Senior Utility Analyst
Sally Getz, Utility Analyst
Brian Mahern, Utility Analyst

Governmental Affairs

Joseph Sutherland, Executive Director
Jennifer Richardson, Chief Fed/Leg Policy Advisor
Danielle Dravet, Public Information Officer

Operations

Mary Becerra, Business Manager
Stacy Hunter, Document Center Coordinator

General Counsel

Scott R. Storms, General Counsel
William Divine, Deputy General Counsel

Staff Roster

General Counsel Continued

Abby Gray, Senior Commission Counsel
Beth Krogel-Roads, Commission Counsel
Erin Peters, Commission Counsel
Lorraine Hitz-Bradley, Administrative Law Judge
Aaron Schmoll, Administrative Law Judge
Lorraine Seyfried, Administrative Law Judge
Angela Weber, Administrative Law Judge
Lynda Ruble, Senior Court Reporter
Amy Tokash, Court Reporter

Consumer Affairs

Ja-Deen Johnson, Director
Katrina Graves, Manager and Employee Training
Kenya McMillin, Senior Complaint Analyst
Patrick Evans, Complaint Analyst
Grant Gray, Complaint Analyst

Accounting & Finance

Mike Gallagher, Chief Accountant

Human Resources

Peggy Lough, Director

Information Technology

Wayne Remick, Director
Tracy Gaynor, Assistant Director
Kevin Sosbe, Data/Security Specialist
Bobi Volle, IT Coordinator

Executive Assistants

Brenda Howe
Trudy Wagoner

Paralegal

Shala Coe

Legal Assistant

Melanie Fields

Administrative Assistants

Connie Childress
Brandy Darlington
Linda Demaree
Kelsey Klingler

IURC Receptionist

Susan Stephens

Staff Directory

As a governmental agency whose operations affect the public, the Indiana Utility Regulatory Commission welcomes requests for information on matters affecting the utility industry.

Inquiries may be made by mail, phone, facsimile or the Internet.

Indiana Utility Regulatory Commission
101 W. Washington Street, Suite 1500 E
Indianapolis, IN 46204-3407

P: (317) 232-2701

F: (317) 232-6758

I: www.in.gov/iurc

Reception Desk.....	(317) 232-2701
Chairman or Commissioners.....	(317) 232-2705
Executive Directors.....	(317) 232-2703
General Counsel.....	(317) 232-2102
Electricity Division.....	(317) 232-2733
Energy Policy.....	(317) 232-2748
Natural Gas Division.....	(317) 232-0037
Pipeline Safety.....	(317) 232-2718
Water/Sewer Division.....	(317) 232-2733
Communications Divison.....	(317) 232-5559
Operations.....	(317) 233-8720
Document Center.....	(317) 232-2642
Court Reporting.....	(317) 232-2731
Media Inquiries.....	(317) 232-2297
Human Resources.....	(317) 232-2716
Consumer Affairs Division.....	(317) 232-2712
Toll-free.....	(800) 851-4268
Call Before You Dig.....	411

Finances



Annual Budget

Fiscal Year 2007-2008

Expenses	Appropriations	Expenditures
Personnel Services	\$6,304,330.00	\$6,274,686.00
Services other than Personnel	\$296,707.00	\$278,478.00
Services by Contract	\$1,706,526.00	\$1,706,526.00
Materials	\$33,004.00	\$33,004.00
Equipment	\$144,972.00	\$144,972.00
Grants	\$2,758.00	\$2,758.00
In-state Travel	\$39,586.00	\$39,586.00
Out-of-state Travel	\$118,858.00	\$118,858.00
Total	\$8,646,741.00	\$8,598,868.00

Public Utility Fee

Billable Portion of the Budget

2008-2009 Budget

Utility Regulatory Commission	\$8,646,741.00	
Utility Consumer Counselor	\$5,606,154.00	
Expert Witness Fund	\$775,000.00	
	Total 2008-2009 Budget	\$15,027,895.00

2006-2007 Reversions

Utility Regulatory Commission	\$54,007.00	
Utility Consumer Counselor	\$632,973.00	
Expert Witness Fund	\$262,256.00	
	Total 2006-2007 Reversions	\$949,237.00
	Billable Portion of the 2008-2009 Budget	\$14,078,658.00

2007 Utility Intra-State Revenues

Electric Utilities (46)	\$6,433,707,472.00	
Gas Utilities (21)	\$1,984,819,010.00	
Sewer Utilities (29)	\$25,422,575.00	
Telecommunications Utilities (231)	\$3,070,207,955.00	
Water Utilities (51)	\$179,150,697.00	
	Total Intra-State Revenues (378)	\$11,693,307,709.00

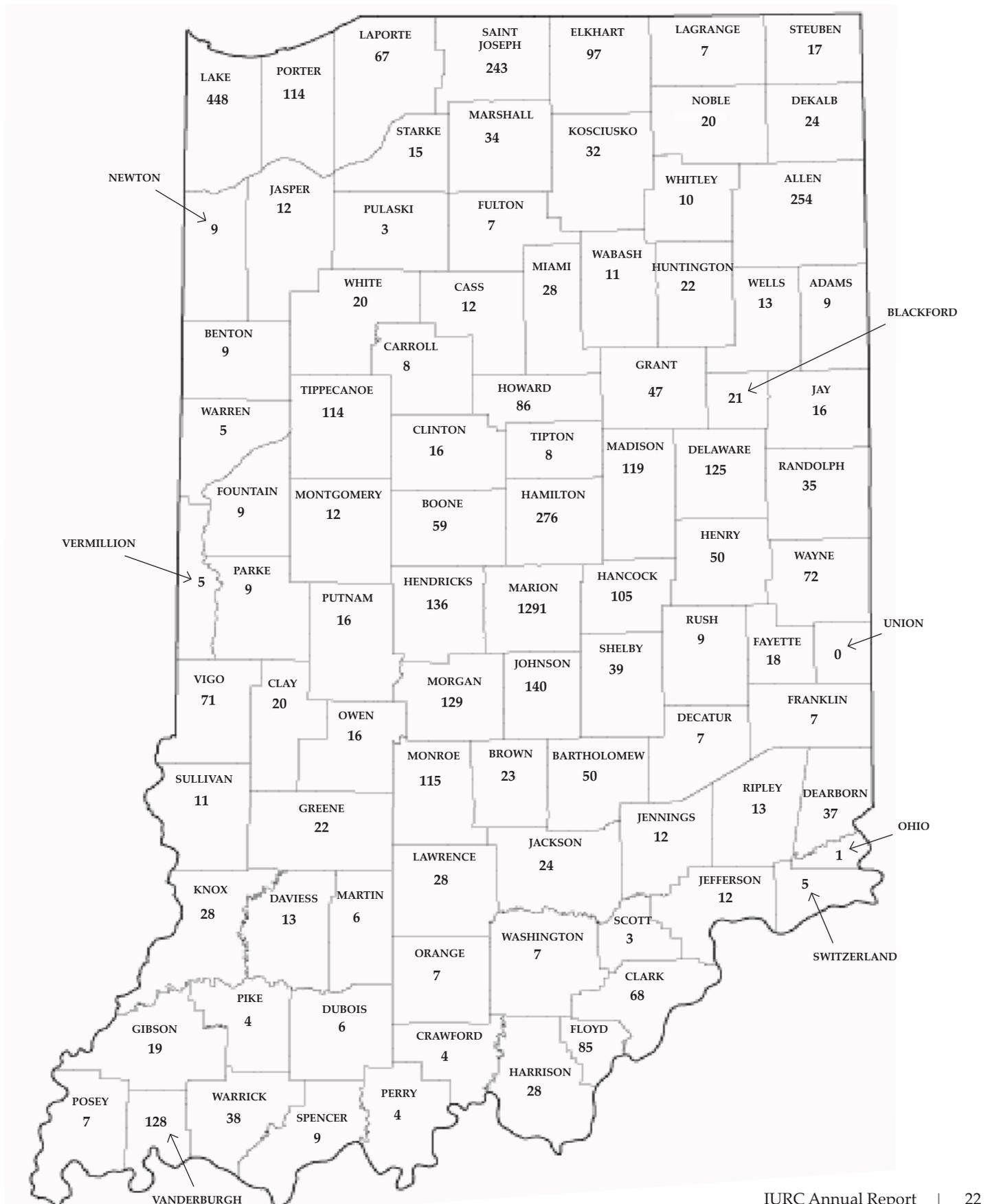
2008-2009 Public Utility Fee Billing Rate

Billable Portion of the 2007-2008 Budget	\$14,078,658.00	
Divide By: Total Utility Intra-State Revenues	\$11,693,307,709.00	
	2008-2009 Public Utility Fee Billing Rate	0.001203993

Consumer Affairs



Consumer Complaints



Consumer Affairs

Fiscal Year 2007-2008

Natural Gas

Complaint Type	Number
Billing Disputes	404
High Bill	93
Deposit	69
Estimates	32
Error	30
Other	180
Disconnections	161
Payment Arrangements	25
Unpaid Bills	25
Deposit	16
Error	11
Other	84
Inquiry Only	66
Rates	19
High Bill	10
Rules and Regulations	4
Other	33
Service Related	139
New Service	55
Unpaid Bills	16
Response Time	14
Equipment/Meter	12
Other	42
Other	2
Total Complaints	772
Total Adjustments	\$81,662.20

Electricity

Complaint Type	Number
Billing Disputes	388
High Bill	89
Deposit	66
Payment Arrangements	32
Error	29
Other	172
Disconnections	244
Payments Arrangements	46
Unpaid Bills	45
Deposit	21
Error	19
Other	103
Inquiry Only	365
Other	257*
Rates	26
Equipment/Meter	11
Other	71
Service Related	167
Equipment/Meter	34
Interruptions	31
New Service	25
Unpaid Bills	23
Other	54
Other	2
Total Complaints	1166
Total Adjustments	\$20,636.51

Note:

* Duke Energy Indiana - Cause No. 43114

Consumer Affairs

Fiscal Year 2007-2008

Video

Complaint Type	Number
Billing Disputes	100
High Bill	21
No Jurisdiction	16
Error	15
Response Time	10
Other	38
Disconnections	6
No Jurisdiction	2
Other	4
Inquiry Only	570
High Bill	102
Interruptions	64
Equipment/Meter	59
Response Time	54
Other	291
Service Related	245
Response Time	153**
Interruptions	29
Response Time	18
Equipment/Meter	7
Other	38
Other	13
Total Complaints	934
Total Adjustments	\$10,691.12

Telecom

Complaint Type	Number
Billing Disputes	820
Cramming	213
Slamming	172
Rates	85
High Bill	48
Other	302
Disconnections	72
No Jurisdiction	14
Other	58
Inquiry Only	1078
High Bill	185
Interruptions	129
Error	114
Other	650
Service Related	264
Interruptions	80
Equipment/Meter	44
New Service	22
Response Time	17
Other	101
Other	7
Total Complaints	2241
Total Adjustments	\$285,599.19

Note:

** Complaints regarding customers not being able to reach Comcast by phone

Consumer Affairs

Fiscal Year 2007-2008

Water/Sewer

Complaint Type	Number
Billing Disputes	568
Estimates	286***
High Bill	138
Equipment/Meter	15
Rates	13
Other	106
Disconnections	59
Payment Arrangements	9
Unpaid Bills	9
Response Time	6
Restoration	5
Other	30
Inquiry Only	152
Rates	93
High Bill	16
Rules and Regulations	3
Other	40
Service Related	67
Equipment/Meter	22
New Service	12
Response Time	3
Unpaid Bills	3
Other	27
Other	1
Total Complaints	847
Total Adjustments	\$50,142.81



Note:

*** IWC meter estimate complaints

Legal Affairs



Commission Rulemakings

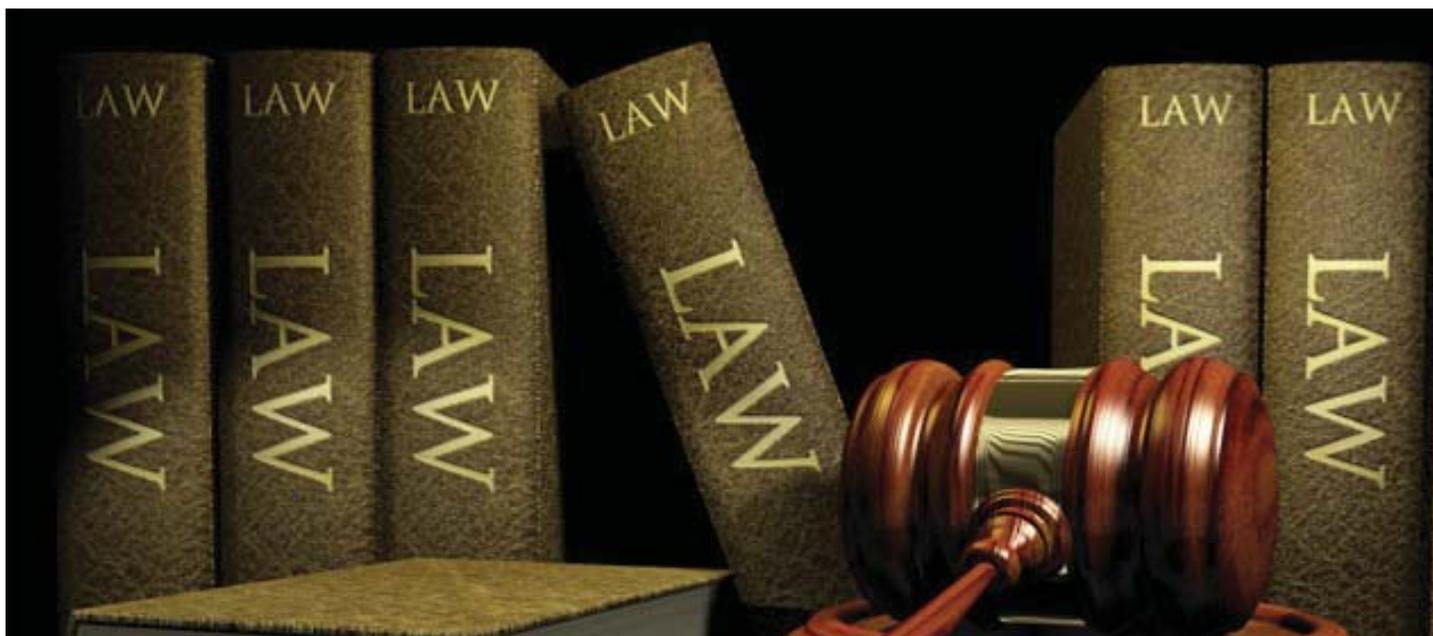
Final Rulemakings	IURC RM #	LSA Doc #	Approval Date	Effective Date
Amendment of sewer certificate of territorial authority rules – 170 IAC 8.5-1-1, 170 IAC 8.5-3-1 through 170 IAC 8.5-3-3	07-02	07-235	08/01/2007	10/31/2007
Amendment of ex parte rules – 170 IAC 1-1.5-1 through 170 IAC 1-1.5-4, and 170 IAC 1-1.5-6; 170 IAC 1-1.5-5 repealed	07-04	07-379	11/07/2007	01/02/2008
Amendment of small utility rules – 170 IAC 14	07-08	07-830	03/25/2008	05/21/2008
Amendment of rules regarding practice and procedures before the Commission – 170 IAC 1-1.1	07-07	07-514	04/23/2008	06/20/2008
Establishment of Indiana Lifeline Assistance Program, pursuant to Ind. Code 8-1-36 – adds 170 IAC 7-8	06-06	08-30	05/14/2008	**
Establishment of thirty-day administrative filing procedures – adds 170 IAC 1-6	07-03	07-829	06/11/2008	**

** Requires budget approval letter from State Budget Agency before rule can be submitted to the Attorney General's Office and the Governor's Office for approval.

Proposed Rulemakings	IURC RM #	LSA Doc #
Amendment of meter testing rules – 170 IAC 4-1-11, 170 IAC 4-1-12, 170 IAC 5-1-11, 170 IAC 5-1-12 – standards for water utilities – 170 IAC 6-1-1 through 170 IAC 6-1-12 – and classification of accounts for water utilities – 170 IAC 6-2-2	07-09	08-315

Rulemakings Cont'

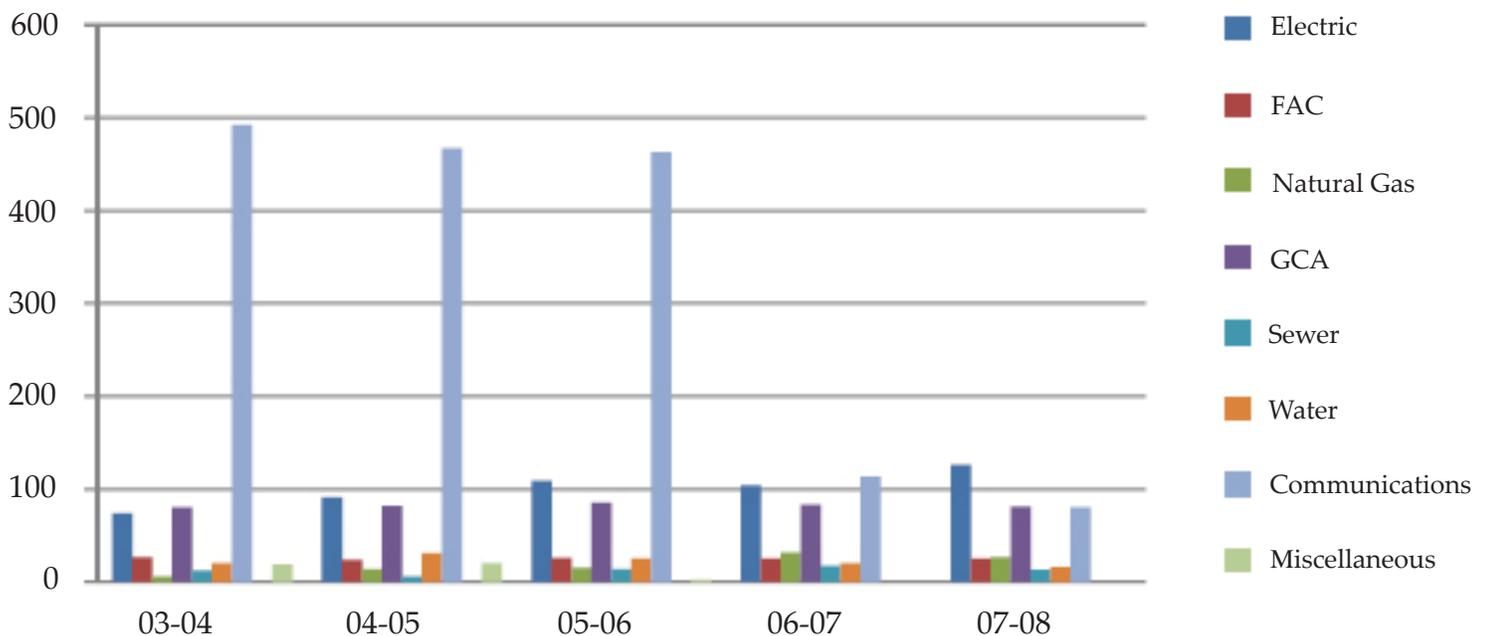
Pre-Rulemaking Workshops	IURC RM #	Status
Amendment of Minimum Standard Filing Requirements for expedited procedures for a utility rate case – 170 IAC 1-5	07-06	Pre-rulemaking workshops were held beginning in the fall of 2007; a draft proposed rule was developed with participation from Office of Utility Consumer Counselor, industry and other interested parties; official process and publication of Notice of Intent is expected in July 2008.
Amendment of pipeline safety rules – 170 IAC 5-3	08-01	The first pre-rulemaking workshop was held on June 23, 2008.
Establishment of rules for water submetering	08-02	April 23, 2008, in Cause No. 43269, the Commission ordered the promulgation of administrative rules to effect its responsibilities under the terms of the newly enacted IC 8-1-2-1.2.
Amendment of the complaint procedures of the Commission's Consumer Affairs Division for electric, gas, water and sewer consumers	08-03	Notice of Intent was published July 11, 2007, as IURC RM #07-05 / LSA Doc #07-380, which action subsequently terminated. Amendment will be initiated in a new rulemaking action; pre-rulemaking workshops for IURC RM #08-03 expected in August 2008.



Petitions Filed

Five-Year Comparison

Petition Type	07-08	06-07	05-06	04-05	03-04
Electric	126	104	109	91	74
FAC	25	25	26	24	27
Natural Gas	27	32	15	14	6
GCA	81	83	85	82	80
Sewer	13	17	14	6	12
Water	16	20	25	31	20
Telephone	80	82	463	467	492
Miscellaneous	0	0	2	20	19
Total	368	394	739	735	730



Rate Changes

Fiscal Year 2007-2008

Cause No.	Utility	Industry	Status	Date Filed	Most Recent Order
43527	Aurora Municipal Gas Utility	Gas	Pending	07/01/2008	08/27/2008
43526	Northern Indiana Public Service Co.	Electric	Pending	06/27/2008	08/27/2008
43520	Indiana Utilities Corporation	Gas	Pending	06/17/2008	08/07/2008
43511	Southern Indiana Gas and Electric Company	Gas	Pending	06/06/2008	07/24/2008
43502 - U	Kingsford Heights Municipal Water Utility	Water	Pending	05/27/2008	N/A
43477	Boonville Municipal Water Works	Water	Pending	04/04/2008	05/14/2008
43440	Knightstown Municipal Water Utility	Water	Approved	02/19/2008	07/30/2008
43413	Ramsey Water Company, Inc.	Water	Approved	12/27/2007	06/11/2008
43412	Indiana Gas Company, Inc.	Gas	Approved	12/26/2007	05/07/2008
43392	Eastern Bartholomew Water Corporation	Water	Approved	11/19/2007	09/24/2008
43384	Southern Indiana Gas and Electric Company	Gas	Approved	11/09/2007	03/12/2008
43377	Community Natural Gas Company, Inc.	Gas	Approved	10/25/2007	08/27/2008
43342	Boonville Natural Gas Corporation Chandler Natural Gas Corporation	Gas	Approved	08/29/2007	08/27/2008
43331	Utility Center, Inc.	Water	Approved	08/10/2007	08/27/2008
43324	South Lawrence Utilities, Inc.	Water	Approved	07/12/2007	03/26/2008
43318 - U	South Eastern Indiana Natural Gas Company, Inc.	Gas	Approved	07/09/2007	01/16/2008

Significant Cases

Pending

Cause No. 43154

Indiana Gasification LLC, NIPSCO and Vectren North and South

Joint Petitioners are pursuing development of a coal gasification plant to provide synthetic natural gas to the utilities' gas customers, gas supply to NIPSCO for use in powering its electricity generating facilities, and electric supply generated on-site to be purchased by NIPSCO. The contracts that result from negotiations for such commodity sales from the project would be afforded lifetime guaranteed regulatory incentives pending Commission approval of the related arrangements.

Cause No. 43306

Indiana Michigan Power Company

Indiana Michigan is seeking its first base rate increase since 1993. The company is seeking an increase of \$80.2 million, or 8.81%, in base rates, as well as five new riders (trackers). The trackers would recover (1) DSM/EE Program Costs, (2) Environmental Compliance Costs, (3) Off-System Sales Margins Sharing, (4) PJM Costs, and (5) Reliability Enhancement Costs. These trackers amount to \$45.4 million in total and raise the overall increase in revenues to \$125.6 million, or 13.8%. The actual proposed increase for a residential customer would be over 20%.

Cause No. 43374

Duke Energy

Duke Energy Indiana is seeking approval of an Alternative Regulatory Plan (ARP) commonly referred to as the Save-A-Watt Program. The ARP seeks ratemaking treatments such that efforts toward energy efficiency conservation, demand response, and demand-side management programs are valued on a near-equivalent basis to more traditional supply-side investments. This value pricing proposition is a departure from traditional cost-based treatment of demand-side activities. On August 15, 2008, the Indiana Office of the Utility Consumer Counselor and Duke Energy Indiana filed a Stipulation and Agreement in this case.

Cause Nos. 43480 & 43481

WVPA and Hoosier Energy

Wabash Valley Power Association, Inc. and Hoosier Energy Rural Electric Cooperative, Inc. have petitioned the Commission for approval to purchase a 627 MW gas-fired combined-cycle generation facility owned by Holland Energy and located in Beecher City, Illinois at a total estimated cost of \$367 million. Each petitioner would own 50% of the facility.

Cause No. 43485

IP&L

Indianapolis Power and Light is seeking approval of a 100 MW Purchase Power Agreement (PPA) it has entered into with a wind project proposed for Benton County Indiana, namely the Hoosier Wind Project. The request generally entails pre-approval for cost recovery over the 20-year term of the PPA.

Cause No. 43501

Duke Energy

On May 23, 2008, Duke Energy Indiana filed a petition requesting approval of an Alternative Regulatory Plan to implement a Smart Grid initiative. Duke proposes to roll out investments in advanced metering infrastructure, automated distribution infrastructure, and a distributed renewable generation demonstration project. These investments could improve system efficiency and reliability, customer satisfaction, and energy and demand savings.

Significant Cases

Pending

Cause No. 43526

NIPSCO

On June 27, 2008, Northern Indiana Public Service Company filed a petition requesting approval to change its base rates and charges. NIPSCO's current rates and charges were approved by the Commission in its Order dated July 15, 1987 in Cause No. 38045.

Cause No. 43180

Commission Investigation

The Commission investigation into the complex issues associated with maintaining reliable natural gas. The ultimate objective of this proceeding is to develop policies and initiatives to promote and maintain adequate and reliable natural gas service. It is the Commission's hope that this proceeding will allow the parties to have interactive discussions that will aid IURC Staff in analyzing Indiana's energy needs.

Cause No. 43342

Boonville Natural Gas Corporation

Chandler Natural Gas Corporation

Boonville Natural Gas & Chandler Natural Gas seek authority to consolidate their operations into one utility and increase their rates and charges. They request a 29.46% revenue increase, exclusive of gas costs. Boonville & Chandler request an 11.25% cost of equity and a 9.96% rate of return.

Cause No. 43377

Community Natural Gas Co., Inc.

Community Natural Gas proposes to increase its rates by 29.08% or \$652,256, exclusive of gas costs. Community requests an 11.25% cost of equity and an 8.87% rate of return.

Cause No. 43434

Indiana Natural Gas Corporation

Indiana Natural proposes to increase its rates and charges by 24.88% or \$673,725, exclusive of gas costs. Indiana Natural requests an 11.25% cost of equity and a rate of return of 10.47%.

Cause No. 43463

Citizens Gas & Coke Utility

Citizens Gas proposes to increase its rates and charges by 4.27% or \$18,916,634.

Cause No. 43520

Indiana Utilities Corporation

Indiana Utilities proposes to increase its rates and charges by 26.71% or \$444,057, exclusive of gas costs. Indiana Utilities requests a 10.90% cost of equity and a rate of return of 9.16%.

Cause No. 43277

Indigital Complaint against Verizon

Complaint of Communications Venture Corporation d/b/a Indigital against Verizon alleging that Verizon refuses to allow connection of Indigital's wireless enhanced 911 telephone system to Verizon's telephone system serving public safety answering points.

Significant Cases

Pending

Cause No. 43527

Aurora Municipal Gas Utility

Aurora proposes to increase its rates and charges by 4.80% or \$175,656.

Cause No. 43388

Endeavor Communications

On November 16, 2007, Clay County Rural Telephone Cooperative, Inc. d/b/a Endeavor Communications filed a petition appealing of the decision of the Consumer Affairs Division.

Consolidated Cause Nos. 42144 S2 VAR1 and S2 VAR2

Home Telephone Company of Pittsboro and Communications Corporation of Indiana - Approved 3/26/2008

Petitioners requested a variance from the terms of a settlement agreement which would result in increased disbursements from the Indiana Universal Service Fund. The variance requests were denied, however, the Commission decision is being appealed to Indiana Court of Appeals.

Cause No. 43331

Utility Center, Inc. d/b/a Aqua Indiana, Inc.

During the course of this rate proceeding, the City of Fort Wayne's (Fort Wayne) Public Works Board passed a resolution stating its intention to take possession of Utility Center's "North System Assets." Fort Wayne and Utility Center ultimately reached a settlement whereby the utility assets would be transferred. Thus, Utility Center filed supplemental testimony reflecting the reduction in plant and related accounts for the asset transfer along with testimony supporting a 112.37% increase to water rates and a 131.61% to sewer rates. However, Utility Center limited its rate increase request to 75% in accordance with its agreement with Fort Wayne. A settlement agreement with Utility Center and the OUCC has been filed and is under review.

Cause No. 43392

Eastern Bartholomew Water Corporation

Eastern Bartholomew Water Corporation seeks to increase its rates by 13.41% or \$205,232 and seeks financing authority in an amount not to exceed \$5.3 million. The major driver or need for this rate increase is a proposed project that will install approximately 102,900 linear feet of ductile iron main ranging in sizes of 8 to 16 inches.

Cause No. 43431

LMH Utilities, Inc.

The utility requested to increase its rates by 75.53% which would result in a flat monthly residential charge of \$67.67. The utility also requested approval of various non-recurring charges.

Significant Cases

Decided

Cause No. 43125

Consumers Indiana Water Company

7/3/2007

The Commission granted a Certificate of Territorial Authority to render sewage disposal to the Emerald Crossing Development and an adjacent parcel. The remainder of the expansion area requested was denied without prejudice. The commission found that the evidence presented did not demonstrate a current need for sewage disposal service in the remaining expansion area.

Cause No. 43191

Elkhart Municipal Water Works

7/11/2007

The IURC approved a settlement agreement between the utility and the OUCC which allowed Elkhart to increase its rates and charges by 42.77% across-the-board, an increase in annual operating revenues of \$2,185,281 so as to produce total annual operating revenues of \$7,294,241.

Cause No. 43112

Vectren South

8/1/2007

The IURC modified and approved a settlement agreement between the OUCC and Vectren that will result in a 3.3% increase in base rates and set a return on equity of 10.15%. In addition, the settlement as approved shifts the cost of unaccounted for gas from base rates to the company's gas cost adjustment filings, and allows for an increase in other non-recurring charges.

Cause No. 43083

Commission Investigation

8/1/2007

Pursuant to Section 1252 of the Energy Policy Act of 2005, the IURC investigated if it was appropriate for electric utilities in Indiana to provide and install meters and communication devices which allow customers to participate in time-based pricing and other demand response programs. The Commission concluded it was not appropriate to adopt standards at this time due to a lack of a solid foundation of demand response programs from which such an action would constitute a logical and evolutionary next step. The Commission found that jurisdictional electric utilities must take steps now to ensure the creation of a solid foundation of demand response programs state-wide.

Cause No. 42767

Citizens Gas & Coke Utility

8/29/2007

The Commission approved a 3.59% overall increase to Citizens Gas' rates, increasing revenues by \$14,736,442. The Commission approved an order on the rehearing under this Cause No. on August 29, 2007. To avoid rate shock to the Large Volume class, this order approved the shifting of a portion of the rate increase from the Large Volume class to the other rate classes. In addition, the order approved a decoupling mechanism promoting energy efficiency.

Cause No. 43190

Evansville Municipal Water Works Dept.

9/26/2007

Significant Cases

Decided

...The IURC approved a settlement agreement which allowed Evansville to increase its rates in three phases for a total across-the-board increase of 43.5% or \$5,778,736. Evansville was also authorized to issue waterworks revenue bonds in a principal amount not to exceed \$36,000,000 to fund approved capital improvement projects.

Cause No. 43208

Ohio Valley Gas, Inc.

10/10/2007

The IURC approved Ohio Valley Inc. to increase their operating revenues by \$639,062. Ohio Valley, Inc. is authorized to earn a net operating income of \$199,373 based on a cost of equity of 9.95% and a rate of return of 8.60%.

Cause No. 43209

Ohio Valley Gas Corporation

10/10/2007

The IURC approved Ohio Valley Gas Corp. to increase their operating revenues by \$4,752,696. Ohio Valley Corp. is authorized to earn a net operating income up to \$2,675,843 based on a cost of equity of 9.95% and a rate of return of 8.30%.

Cause No. 43233-U

Wildwood Shores Utility Corp., Inc.

10/10/2007

The Commission approved a 53.48% rate increase and a \$2,800 system development charge.

Cause No. 43187

Indiana American Water Company, Inc.

10/10/2007

The IURC approved a settlement agreement between the company and the Indiana Office of Utility Consumer Counselor which allowed a 9.9% across-the-board increase in rates and charges. The rates and charges approved should produce total annual operating revenues of \$157,229,608 which, after annual operating expenses of \$120,423,206, are expected to result in annual net operating income of \$36,806,402.

Cause No. 43301

United Telephone Company

10/10/2007

United Telephone petitioned for early termination of their Alternative Regulatory Plan (ARP). The term of the ARP was from December 31, 2003 to December 31, 2008. The ARP was terminated with the exception of certain ETC and Lifeline/Link-Up commitments of the settlement agreement.

Cause No. 43201

Citizens Thermal Energy

10/30/2007

On October 30, 2007, the Commission approved a Settlement Agreement establishing new rates and charges for steam service provided by a division of the Board of Directors for Utilities of the Department of Public Utilities of the City of Indianapolis. The approval included an initial base rate increase of 12.10% to be followed by a 2nd increase on December 1, 2008, of approximately 5.05%. The Agreement, among other things, also established a means to provide effective oversight of the utility's environmental compliance and production planning...

Significant Cases Decided

...processes, moved the fuel tracking process from an annual to a quarterly proceeding, and provided for certainty by addressing claims related to the closure of the coke manufacturing plant.

Cause No. 43077, 43078

NIPSCO

11/7/2007

Citizens Gas and Vectren Energy Delivery of Indiana

The IURC approved the Settlement Agreement filed on September 6, 2007 to continue the Petitioners' request for their pilot low-income assistance programs through the modified date of May 31, 2009.

Cause No. 43082

Commission Proceeding

11/7/2007

The IURC established a funding mechanism for the Indiana Lifeline Assistance Program (ILAP) as required by HEA 1279. The ILAP, once approved via a rulemaking, is to provide a discount on basic residential telecommunications services to qualifying low income Indiana customers. All telecommunications carriers serving Indiana customers will contribute to the funding of the program by assessing a percentage surcharge on intrastate retail telecommunications services. HEA 1279 requires the ILAP to be implemented by July 1, 2009. The rulemaking has been approved by the IURC and final approval is pending from other state agencies.

Cause No. 43229

Midwest Natural Gas Corporation

11/20/2007

The IURC approved Midwest Natural Gas to increase their operating revenues by \$1,566,189. Midwest is authorized to earn a net operating income of \$1,003,414 based on a cost of equity of 9.95% and a rate of return of 7.98%.

Cause No. 43114

Duke Energy

11/20/2007

The Commission approved a certificate of need for a 630 MW integrated coal gasification combined-cycle (IGCC) generating plant proposed by Duke Energy Indiana to be built in Edwardsport, Indiana. The plant will be one of the first utility-scale plants of its kind and was awarded various ratemaking incentives as a clean-coal technology (CCT) project.

Cause No. 43338

Fowler Ridge Wind Farm

11/20/2007

This merchant power project requested and received the Commission's general declination of jurisdiction over its construction and operation. The project later received Commission approval in Cause Nos. 43443 and 43444 to be sub-divided into three distinct entities to facilitate its development in phases.

Cause No. 43328

Indiana Michigan Power

11/28/2007

Indiana Michigan was awarded regulatory approval for cost recovery of a 100 MW Purchase Power Agreement...

Significant Cases

Decided

...(PPA) it entered into with a wind project proposed for Northern Indiana, namely the Fowler Ridge Wind Farm. The approval generally entails pre-approval for cost recovery over the 20-year term of the PPA. The Phase I Order also announced that within thirty days of the Order the Commission would commence an investigation into any and all matters related to approval by the Commission of participation by Indiana end-use customers in demand response programs offered by either the Midwest ISO or the PJM Interconnection. Phase II of this proceeding is still pending.

Cause No. 43325

Edwardsville Water Corporation, Indiana-American Water Company, Inc.

12/19/2007

The IURC approved the parties' settlement agreement which allowed Edwardsville Water to connect directly to Indiana American's 20-inch water main. Initially, Ramsey Water, a third party to the settlement agreement, objected to Edwardsville Water connecting directly to Indiana American's water main. Edwardsville is Ramsey Water's customer and Ramsey Water was willing and able to serve Edwardsville. In the settlement, Ramsey agreed to allow Edwardsville to connect directly to Indiana American's water main based on certain conditions, which included Ramsey charging Edwardsville a flow rate of \$0.02 per thousand gallons over Indiana American's sale for resale rate billed to Ramsey.

Cause No. 43335

Decatur County Rural Water Corporation (DCRW), Greensburg Municipal Water Works (Greensburg)

1/4/2008

The IURC approved the parties' joint agreement resolving a territorial dispute between the water utilities. The agreement established mutually exclusive service area boundaries for each utility. The agreement also provides for an expansion of capacity available to DCRW from a peak of 42,000 gallons per day (gpd) to 690,000 gpd and confirms that Greensburg will serve the Honda facility.

Cause No. 43223

Sprint Communications Company L.P.

1/9/2008

Sprint filed a formal complaint against US Xchange of Indiana L.L.C. alleging unlawful and unreasonable intra-state access charges. After briefing and an evidentiary hearing the two parties reached a settlement agreement and filed a Joint Motion to Dismiss. The IURC dismissed the cause the prejudice.

Cause No. 43279

Verizon North, Inc.

1/16/2008

Commission Review of Compliance with Verizon's ARP approved in Cause No. 42551 resulted in a modification and an extension of Verizon's service quality obligations until August 31, 2008.

Cause No. 43296-U

Kingsbury Utility Corporation

1/16/2008

The Commission authorized the utility to increase its rates by 101.02% across the board or \$169,454. The utility was also ordered to report on its digester sludge removal.

Significant Cases

Decided

Cause No. 43318-U

South Eastern Indiana Natural Gas Company, Inc.

1/16/2008

The IURC approved South Eastern to increase their operating revenues by \$230,341. South Eastern is authorized to earn a net operating income up to \$121,709 based on a cost of equity of 9.95% and a rate of return of 7.98%.

Cause No. 43128

Twin Lakes Utilities, Inc.

1/16/2008

The Commission authorized a 22.24% rate increase for the water utility. A 5.04% rate increase was authorized for the sewer utility after a remediation project was completed. A subdocket was established to address inflow and infiltration issues.

Cause No. 43294

Green Acres Sanitation Co.

1/23/2008

The Commission approved the transfer of Green Acres' franchise, works, system and CTA to Howard County Utilities, Inc. The Commission also approved system improvement expenditures up to the cost estimate of \$851,799.

Cause No. 42351 – DSIC 4

Indiana American Water Company, Inc.

1/30/2008

The IURC approved a Distribution System Improvement Charge (DSIC) calculated on a percentage of bill basis designed to generate \$3,931,471 in additional annual revenues for the company. The authorized DSIC will be subject to the Commission's reconciliation rules.

Cause No. 43298

Vectren North (Indiana Gas Company, Inc.)

2/13/2008

The IURC approved Vectren North to increase their operating revenues by \$16,860,808. Vectren North is authorized to earn a net operating income up to \$62,143,000 based on a cost of equity of 10.20% and a rate of return of 7.80%.

Cause No. 43310

South Haven Sewer Works, Inc.

3/26/2008

The Commission approved a settlement agreement between the utility and the Office of Utility Consumer Counselor. The settlement agreement allowed the utility to increase its rates by 2.99% or \$97,771 which increased the residential flat rate from \$64.95 to \$66.89.

Cause No. 43403

IP&L

4/2/2008

On April 2, 2008, the Commission granted a certificate of need for Indianapolis Power and Light to include enhancements to its Petersburg Unit 4 FGD system as a part of the multi-pollutant plan previously approved in...

Significant Cases Decided

...Cause No. 42700 and for ratemaking incentives related to this CCT project. The enhancements are designed to reduce SO₂ and mercury emissions from the Petersburg facility.

Cause No. 43269

Commission Investigation

4/23/2008

The IURC's investigation into the practices of property owners who seek to recover a charge for the provision of water or sewer services was dismissed due to the passage of I.C. § 8-1-2-1.2.

Cause No. 42693

Commission Investigation of DSM Effectiveness

4/23/2008

In April 2008, the Commission issued its Phase I order in the investigation into the level and overall effectiveness of demand side management (DSM) programs in the state. A DSM program is the planning, implementation, and monitoring of an activity designed to influence customer use of electricity that produces a desired change in a utility's total load or load shape. The first phase of the investigation largely involved an assessment of the current state of energy efficiency programs in Indiana. Energy efficiency programs, a component of DSM, tend to focus on the conservation of electricity, thus lowering the utility's overall load. The Commission is proceeding with a second phase of the investigation to seek input on the development of statewide policy objectives necessary to improve the existing approach to DSM in Indiana and to develop a proposed path that will address the inconsistent patchwork of DSM programs and the low overall investment in DSM compared to other states.

Cause No. 43396

NIPSCO

5/28/2008

On May 28, 2008, the Commission issued its order in Cause No. 43396, Northern Indiana Public Service Company's request to purchase the Sugar Creek 535 MW combined-cycle gas-fired generation facility from Broadway Gen Funding. The Commission approved the Company's request to purchase Sugar Creek but denied a Purchased Power Tracker and cost recovery mechanism also included in the petition since the plant is contractually committed to the PJM market through May 2010. The Commission also denied NIPSCO's request to (1) record the purchase costs as the original cost of the Facility for inclusion in NIPSCO's rate base in its next rate case and (2) to defer for subsequent recovery in retail rates post-acquisition carrying charges and depreciation expense. Finally, the Commission denied NIPSCO's request for alternative regulatory treatment based on the incompleteness of the evidence. On June 6, 2008, NIPSCO filed a petition for rehearing and a request to establish a subdocket for further consideration of an alternative regulatory plan. The Commission approved NIPSCO's request for a subdocket on July 30, 2008.

Cause No. 43400

NIPSCO

6/25/2008

The IURC approved Petitioner's request for a waiver of compliance from Gas Pipeline Safety Standards, 49 C.F.R. § 192.121 and § 192.123 pending approval from the United States Department of Transportation. The waiver will allow NIPSCO to increase the standard design factor from 0.32 to 0.40 used to calculate the maximum operating pressure for high performance polyethylene piping. Petitioner is required to work with the Commission's Pipeline Safety Division on the site selection for installations.

Significant Cases Decided

Cause No. 43265

Jackson County REMC and Verizon North
6/25/2008

On April 16, 2007 Jackson County Rural Electric Membership Corporation filed a joint petition to the Commission for resolution of a dispute regarding compensation for Verizon's use of utility poles owned by Jackson County REMC. An annual rental rate per pole was established.

Cause No. 43393

NIPSCO
7/24/2008

On November 20, 2007, Northern Indiana Public Service Co. filed a petition for approval of energy generated by wind turbines and authorizing the recovery of the full costs of the wind Purchase Power Agreements and associated Midwest ISO costs from retail customers through a tracking mechanism. The Commission approved NIPSCO's request in an Order dated July 24, 2008. On August 13, 2008, Industrial Intervenors in the cause filed a petition for rehearing. This request is pending.

Cause No. 43321

Commission Investigation
7/30/2008

Pursuant to Section 1252 of the EAct of 2005, the IURC investigated whether the Commission's Integrated Resource Planning process and the Certificate of Need statute are sufficient to ensure that utilities develop a plan to minimize dependence on a single fuel source. The IURC also investigated any specific plans in place by individual utilities to increase fossil fuel generation efficiency and how any such plans differ from what was done in the past. The Commission decided that Indiana's existing regulatory framework allows for consideration of the required federal standards and it is not appropriate to adopt any further standards.

Cause No. 43426

MISO Ancillary Services Market
8/13/2008

On January 18, 2008, Duke Energy Indiana, Inc., Indianapolis Power & Light Company, Northern Indiana Public Service Company, and Vectren Energy Delivery of Indiana filed a petition for approval of certain changes in operations resulting from the Midwest ISO's implementation of a co-optimized, competitive market for energy and ancillary services and for the timely recovery of costs associated with the Joint Petitioners' participation in such ancillary services market. The proceeding was split into two phases.

Phase I addresses the changes in operations that result from the implementation of the ancillary services markets. Phase II addresses the recovery of costs associated with the Joint Petitioners' participation in the ancillary services market. The Commission issued its order on Phase I on August 13, 2008. The Commission approved the operational changes necessary to permit the Joint Petitioners to participate in the Midwest ISO's Ancillary Services Markets. In response to testimony by the Industrial Intervenor Group and the Office of Utility Consumer Counselor, the Commission opened a subdocket for further consideration of whether, and to what extent if any, a cost-benefit analysis of the Joint Petitioners' participation in the Midwest ISO or the Midwest ISO ancillary services markets should be performed and whether any additional data concerning the ancillary services markets costs and benefits should be provided in the Joint Petitioners' respective FAC filings.

Facts and Figures



Residential Electric Bill

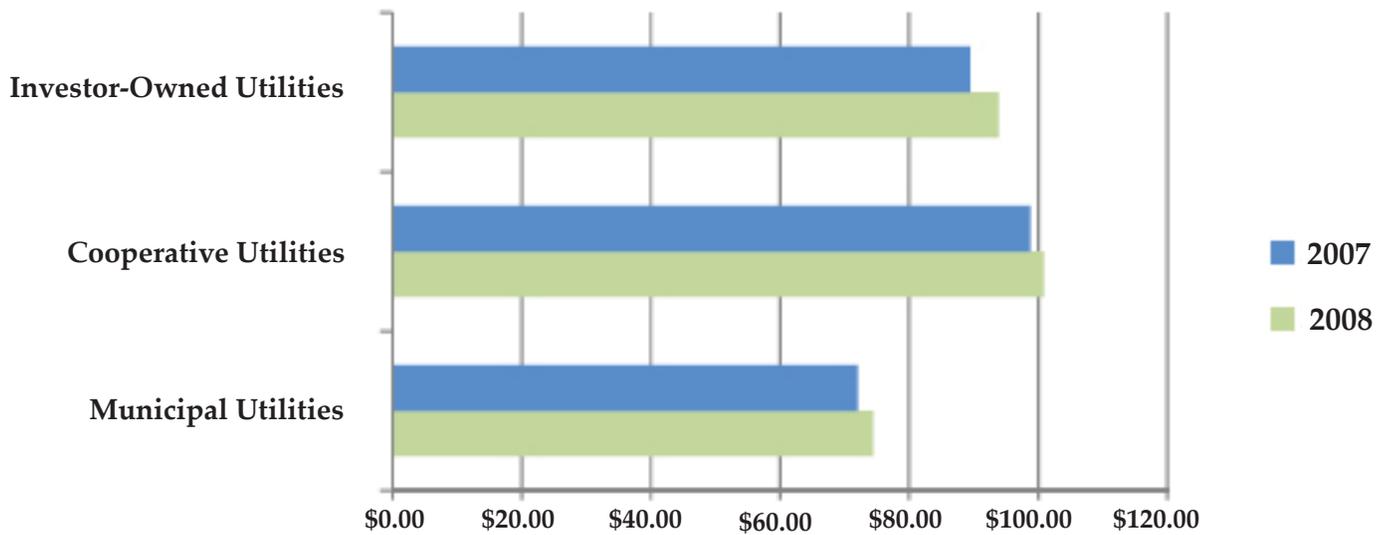
Jurisdictional Electric Utility Residential Customer Bill Year-to-Year Comparison 1000 kWh Usage, July 1 Billing

<i>Municipal Utilities</i>	2008	2007	% Change
Anderson Municipal	\$84.41	\$78.89	7.00%
Auburn Municipal	\$48.50	\$47.16	2.85%
Columbia City Municipal	\$84.25	\$76.07	10.76%
Crawfordsville Municipal	\$81.85	\$76.16	7.47%
Frankfort Municipal	\$76.60	\$71.69	6.85%
Kingsford Heights Municipal	\$80.08	\$80.42	-0.42%
Knightstown Municipal	\$82.12	\$76.15	7.85%
Lawrenceburg Municipal	\$70.02	\$68.42	2.34%
Lebanon Municipal	\$79.39	\$74.41	6.69%
Logansport Municipal	\$91.34	\$74.69	22.29%
Mishawaka Municipal	\$63.53	\$82.14	-22.66%
Peru Municipal	\$82.08	\$88.44	-7.19%
Richmond Municipal	\$81.33	\$82.85	-1.83%
Straughn Municipal	\$77.17	\$70.98	8.72%
Tipton Municipal	\$81.32	\$76.73	5.98%
Troy Municipal	\$103.84	\$103.02	0.79%
Municipal Averages	\$74.58	\$72.25	3.23%
<i>Cooperative Utilities</i>			
Harrison County REMC	\$97.85	\$95.16	2.83%
Jackson County REMC	\$87.57	\$88.54	-1.10%
Marshall County REMC	\$118.63	\$115.26	2.92%
Northeastern REMC	\$99.34	\$96.18	3.29%
Cooperative Averages	\$100.85	\$98.79	2.09%
<i>Investor-Owned Utilities</i>			
Duke Energy Indiana	\$96.62	\$90.20	7.12%
Indiana Michigan Power D/B/A AEP	\$73.66	\$71.96	2.37%
Indianapolis Power & Light Co.	\$74.72	\$76.20	-1.94%
Northern Indiana Public Service Co.	\$105.37	\$105.61	-0.23%
Southern Indiana Gas & Electric D/B/A Vectren	\$119.04	\$103.02	15.55%
Investor-Owned Averages	\$93.88	\$89.40	5.02%

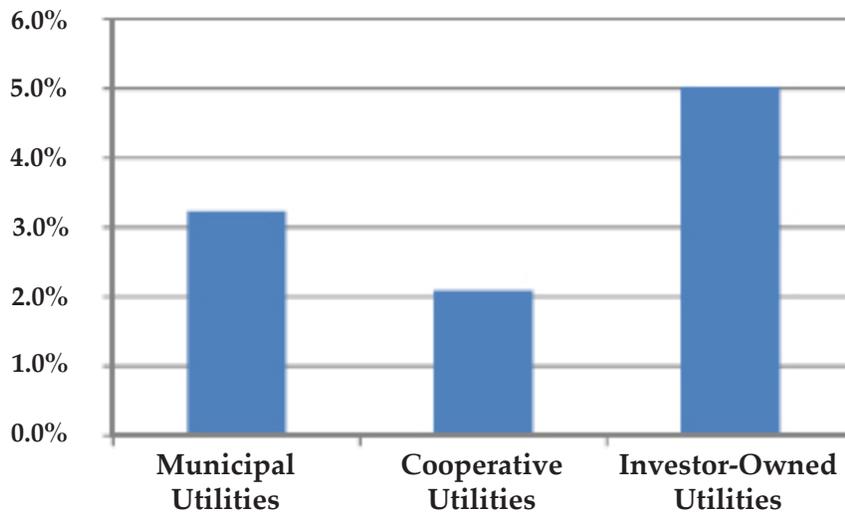
Electric Bill Comparison

Residential Customers

Year-to-Year Average Comparisons for 1000 kWh Usage
2007 and 2008



2007-2008 Percent Change for 1000 kWh Usage



Electric Bill Survey

Residential Customers

Jurisdictional Electric Utility Residential Customer Bill

Year-to-Year Comparison

1000 kWh Usage, July 1 Billing

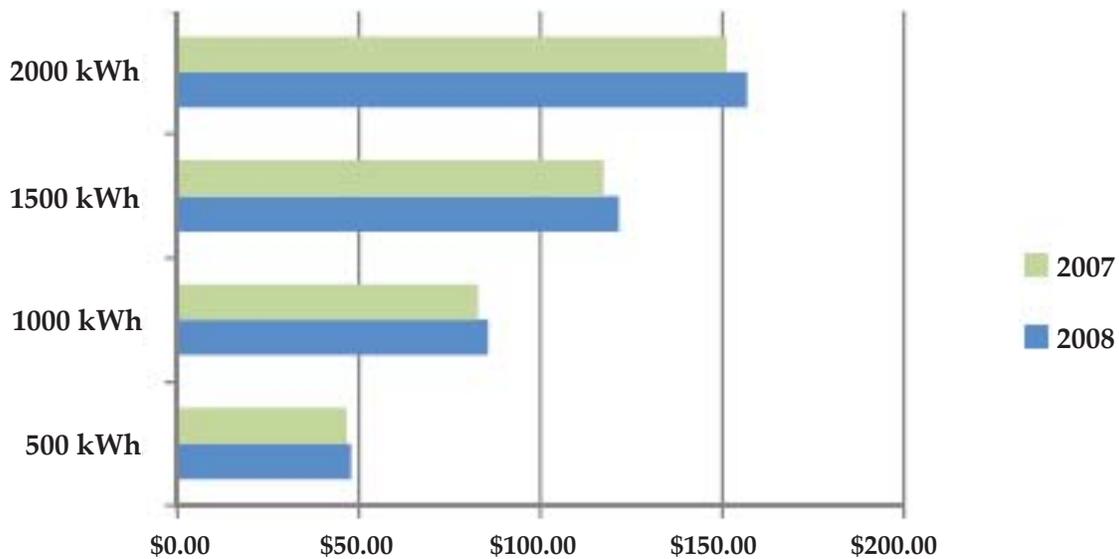
← kWh Consumption →

<i>Municipal Utilities</i>	500	1000	1500	2000
Anderson Municipal	\$46.73	\$84.41	\$122.09	\$157.74
Auburn Municipal	\$26.75	\$48.50	\$70.26	\$92.01
Columbia City Municipal	\$45.87	\$84.25	\$122.63	\$161.01
Crawfordsville Municipal	\$44.41	\$81.85	\$117.07	\$152.29
Frankfort Municipal	\$43.44	\$76.60	\$109.76	\$138.63
Kingsford Heights Municipal	\$41.79	\$80.08	\$118.37	\$156.66
Knightstown Municipal	\$43.37	\$82.12	\$116.58	\$151.04
Lawrenceburg Municipal	\$38.36	\$70.02	\$97.18	\$124.34
Lebanon Municipal	\$43.08	\$79.39	\$111.90	\$144.41
Logansport Municipal	\$50.08	\$91.34	\$130.19	\$168.03
Mishawaka Municipal	\$36.76	\$63.53	\$90.29	\$117.06
Peru Municipal	\$44.32	\$82.08	\$118.22	\$154.36
Richmond Municipal	\$48.44	\$81.33	\$114.23	\$145.40
Straughn Municipal	\$39.48	\$77.17	\$114.85	\$152.54
Tipton Municipal	\$43.66	\$81.32	\$116.69	\$152.06
<i>Cooperative Utilities</i>				
Harrison County REMC	\$58.42	\$97.85	\$133.29	\$164.16
Jackson County REMC	\$51.28	\$87.57	\$123.85	\$160.14
Marshall County REMC	\$68.09	\$118.63	\$158.67	\$198.71
Northeastern County REMC	\$58.90	\$99.34	\$139.79	\$174.73
<i>Investor-Owned Utilities</i>				
Duke Energy Indiana	\$58.84	\$96.62	\$129.57	\$162.52
Indiana Michigan Power D/B/A AEP	\$42.54	\$73.66	\$104.78	\$135.90
Indianapolis Power & Light Co.	\$48.61	\$74.72	\$100.84	\$126.95
Northern Indiana Public Service Co.	\$56.02	\$105.37	\$154.72	\$204.07
Southern Indiana Gas & Electric Co. D/B/A Vectren	\$64.29	\$119.04	\$173.78	\$228.52
Average for 2008 Survey	\$47.93	\$85.63	\$121.70	\$157.01
Average for 2007 Survey	\$46.43	\$82.71	\$117.36	\$151.26
% Change	3.12%	3.40%	3.55%	3.66%

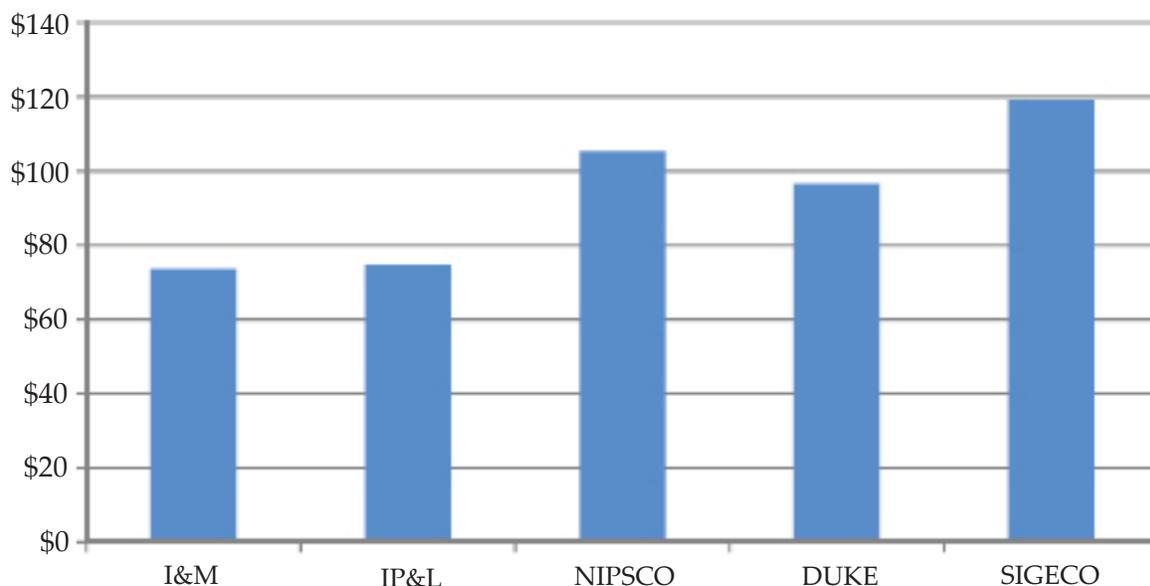
Electric Bill Comparison

Residential Customers

Year-to-Year Average kWh Comparisons Across All Electric Utilities
2007 - 2008



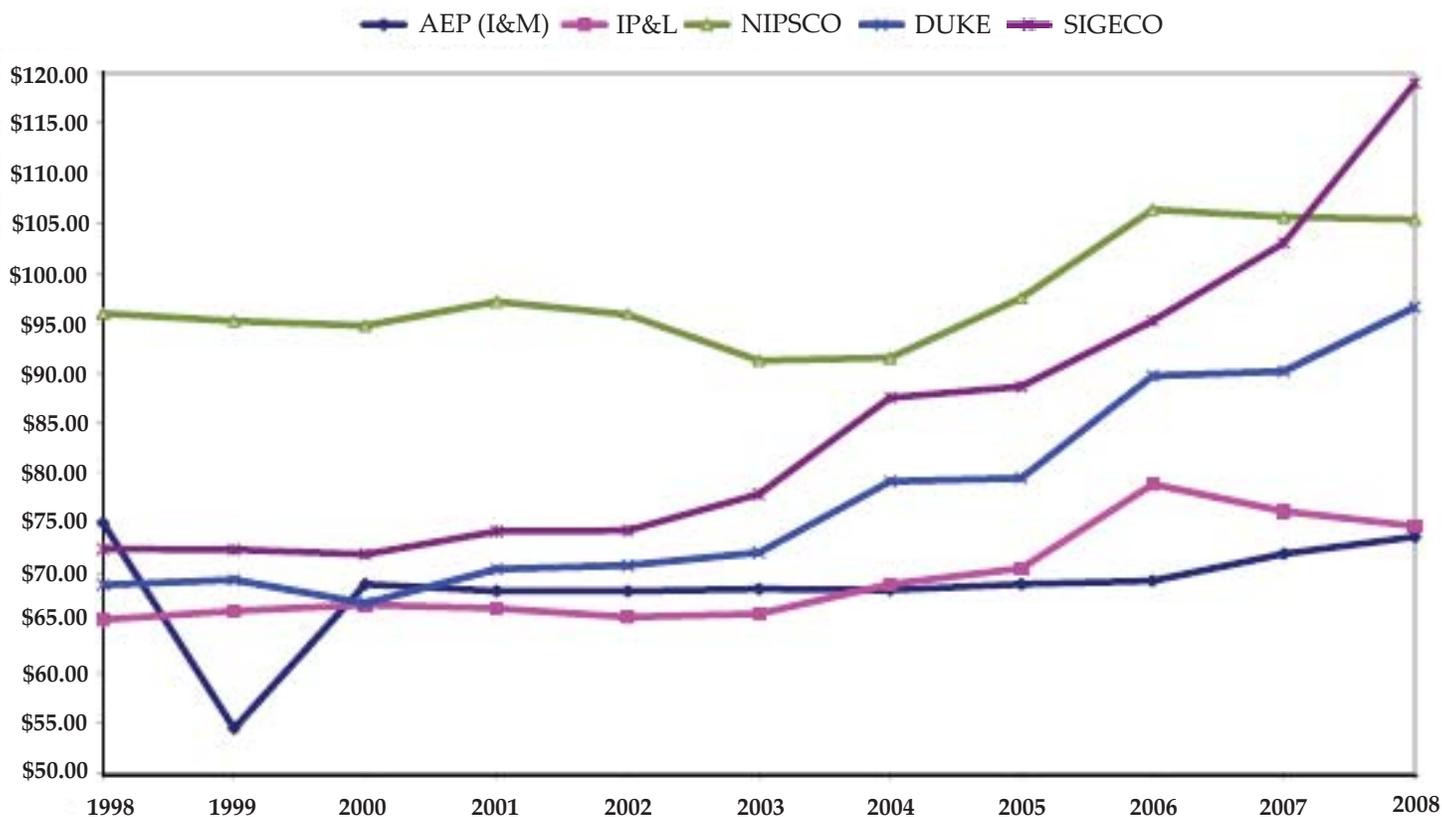
Investor-Owned Utility Comparison
Residential Bills at 1,000 kWh
July 1, 2008 Billing



Electric Bill Comparison

Residential Customers

Utility	5-Year Change	10-Year Change
Indiana Michigan Power D/B/A AEP	\$3.72	5.5%
Indianapolis Power & Light	\$10.58	16.1%
Northern Indiana Public Service Co.	\$9.76	10.2%
Duke Energy Indiana	\$19.39	27.4%
Southern Indiana Gas & Electric Co.	\$28.75	38.7%



Electric Bill Comparison

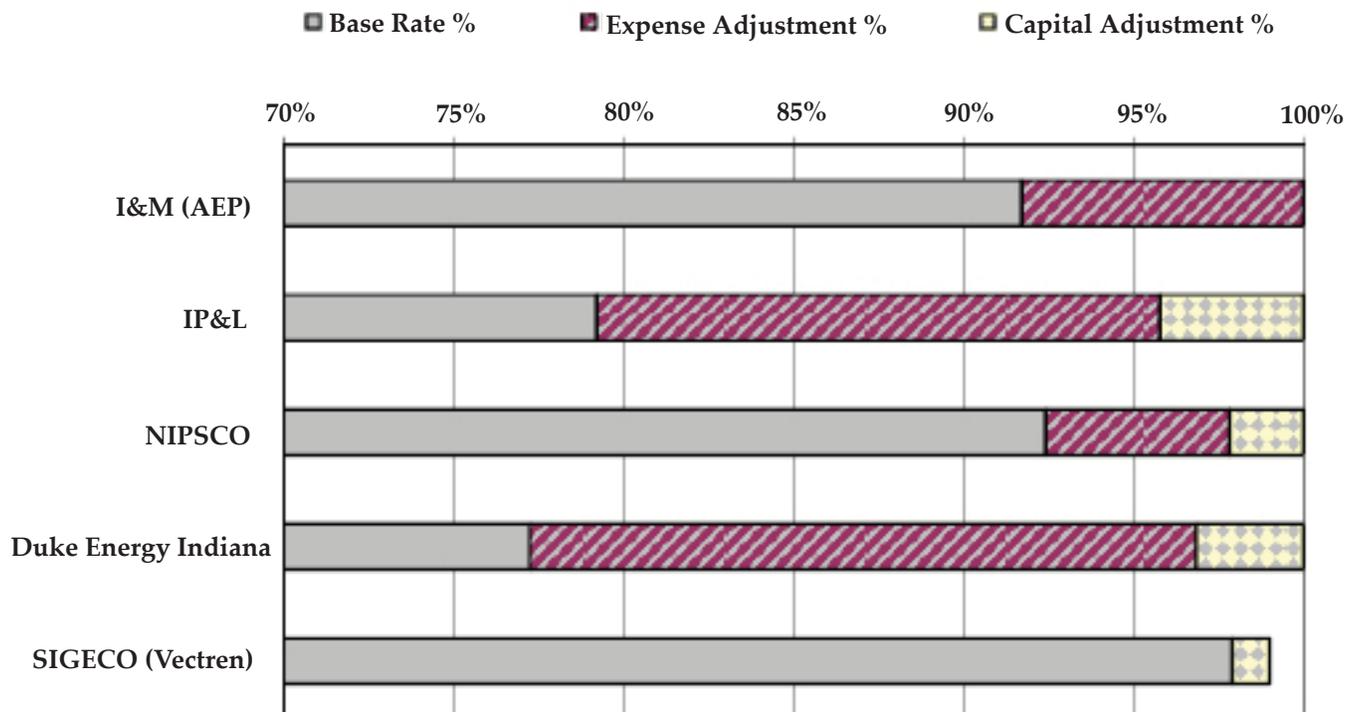
Residential Customers

Indiana Investor-Owned Electric Utilities Base and Variable (Tracker) Bill Components 1000 kWh Usage, July 1, 2008 Billing

Utility	Base \$	Variable \$	Total \$
Indiana Michigan Power D/B/A AEP	\$67.56	\$6.10	\$73.66
Indianapolis Power & Light Co.	\$59.20	\$15.52	\$74.72
Northern Indiana Public Service Co.	\$97.38	\$7.99	\$105.37
Duke Energy Indiana	\$74.64	\$21.98	\$96.62
Southern Indiana Gas and Electric Co. D/B/A Vectren	\$118.90	\$0.13	\$119.04

Note:

Indiana Michigan Power Base amount includes a \$0.93 credit applied through a Merger Savings Adjustment.
 Indianapolis Power & Light Base amount includes a \$7.30 voluntary credit applied through the FAC.
 Northern Indiana Public Service Co. Base amount includes a \$6.04 credit applied through the FAC.
 Duke Energy Indiana Base amount includes a \$0.56 amortization removal credit.



Residential Gas Bills

Residential Natural Gas Bills Comparison By Therm Usage January 1, 2008 Billing

Utilities	150 Therms	200 Therms	250 Therms
Aurora Municipal Gas	\$172.07	\$228.55	\$285.03
Boonville Natural Gas	\$192.97	\$253.30	\$313.62
Chandler Natural Gas	\$167.08	\$220.26	\$273.43
Citizens Gas	\$154.62	\$201.60	\$248.57
Citizens Gas of Westfield	\$173.50	\$223.61	\$273.72
Community Natural Gas	\$164.63	\$213.84	\$263.05
Fountaintown Gas	\$172.81	\$227.18	\$281.56
Indiana Gas Company (Vectren North)	\$159.40	\$207.68	\$255.96
Indiana Natural Gas	\$176.36	\$231.69	\$287.02
Indiana Utilities	\$190.49	\$249.16	\$307.82
Kokomo Gas and Fuel	\$152.19	\$197.42	\$242.66
Lawrenceburg Gas	\$203.75	\$262.64	\$321.53
Midwest Natural Gas	\$177.50	\$232.43	\$287.36
Northern Indiana Fuel & Light (NIFL)	\$154.29	\$201.39	\$248.50
Northern Indiana Public Service Co. (NIPSCO)	\$155.42	\$205.10	\$262.54
Ohio Valley Gas Corp. (ANR) *	\$201.67	\$264.06	\$326.45
Ohio Valley Gas Corp. (TXG) *	\$215.20	\$282.10	\$349.00
Ohio Valley Gas, Inc. *	\$192.31	\$251.58	\$310.85
Snow & Ogden Gas	\$111.80	\$148.10	\$184.40
South Eastern Indiana Natural Gas Co.	\$169.37	\$222.08	\$274.79
Southern Indiana Gas and Electric Co. (Vectren South)	\$169.37	\$221.57	\$273.77
Switzerland County Natural Gas	\$166.92	\$218.00	\$269.06
Valley Rural Utility Company (1)	\$221.70	\$291.80	\$361.90
Industry Average	\$174.58	\$228.48	\$282.72

Note:

Drawing conclusions about a utility's performance is difficult due to many factors such as utility size and resources, period from the last rate case, storage options, geographic location, base rates, customer density and gas cost adjustment in effect at the time of the bill calculations.

Rates do not include NTA

For purposes of this comparison: 100 Therms = 100 Ccf = 10 Dth = 10 Mcf

Residential Gas Bills

Residential Natural Gas Bills Comparison By 200 Therm Usage January 1, 2008 Billing

Utilities	5-Year Average	2008	2007	2006	2005	2004
Aurora Municipal Gas	\$254.90	\$228.55	\$261.15	\$338.94	\$240.59	\$205.25
Boonville Natural Gas	\$254.83	\$253.30	\$295.50	\$310.11	\$219.08	\$196.18
Chandler Natural Gas	\$229.44	\$220.26	\$272.24	\$292.09	\$191.54	\$171.08
Citizens Gas	\$205.68	\$201.60	\$225.48	\$242.99	\$190.49	\$167.85
Citizens Gas of Westfield	\$223.35	\$223.61	\$231.35	\$262.97	\$193.87	\$204.97
Community Natural Gas	\$233.15	\$213.84	\$259.70	\$286.17	\$206.08	\$199.96
Fountaintown Gas	\$226.31	\$227.18	\$284.26	\$240.55	\$239.98	\$139.58
Indiana Gas Company (Vectren North)	\$221.80	\$207.68	\$222.64	\$289.58	\$209.70	\$179.40
Indiana Natural Gas	\$240.29	\$231.69	\$255.25	\$301.16	\$204.41	\$208.96
Indiana Utilities	\$253.09	\$249.16	\$277.87	\$290.98	\$238.26	\$209.20
Kokomo Gas and Fuel	\$192.69	\$197.42	\$189.58	\$227.66	\$182.98	\$165.80
Lawrenceburg Gas	\$266.41	\$262.64	\$264.60	\$343.38	\$248.34	\$213.09
Midwest Natural Gas	\$236.17	\$232.43	\$255.12	\$293.04	\$195.12	\$205.12
Northern Indiana Fuel & Light (NIFL)	\$196.26	\$201.39	\$201.15	\$220.71	\$187.95	\$170.11
Northern Indiana Public Service Co. (NIPSCO)	\$212.57	\$205.10	\$181.64	\$295.08	\$199.70	\$181.31
Ohio Valley Gas Corp. (ANR) *	\$250.08	\$264.06	\$269.02	\$264.24	\$227.40	\$225.70
Ohio Valley Gas Corp. (TXG) *	\$261.00	\$282.10	\$280.18	\$286.74	\$235.80	\$220.18
Ohio Valley Gas, Inc. *	\$247.62	\$251.58	\$268.60	\$276.84	\$217.56	\$223.52
Snow & Ogden Gas	\$128.94	\$148.10	\$148.10	\$148.10	\$100.20	\$100.20
South Eastern Indiana Natural Gas Co.	\$244.36	\$222.08	\$271.62	\$266.45	\$250.45	\$211.19
Southern Indiana Gas and Electric Co. (Vectren South)	\$210.29	\$221.57	\$213.04	\$290.30	\$171.72	\$154.84
Switzerland County Natural Gas	\$247.91	\$218.00	\$292.82	\$382.34	\$173.19	\$173.19
Valley Rural Utility Company (1)	\$288.26	\$291.80	\$318.67	\$362.55	\$247.95	\$220.35
Industry Average	\$231.54	\$228.48	\$249.55	\$283.17	\$207.49	\$189.00

Note:

Drawing conclusions about a utility's performance is difficult due to many factors such as utility size and resources, period from the last rate case, storage options, geographic location, base rates, customer density and gas cost adjustment in effect at the time of the bill calculations.

Rates do not include NTA

For purposes of this comparison: 100 Therms = 100 Ccf = 10 Dth = 10 Mcf

Residential Gas Bills

Residential Natural Gas Bills (2004-2008) Comparison By 200 Therm Usage January 1, 2008 Billing

Utilities	10-Year Average	2008	2007	2006	2005	2004
Aurora Municipal Gas	\$200.00	\$228.55	\$261.15	\$338.94	\$240.59	\$205.25
Boonville Natural Gas	\$204.74	\$253.30	\$295.50	\$310.11	\$219.08	\$196.18
Chandler Natural Gas	\$182.88	\$220.26	\$272.24	\$292.09	\$191.54	\$171.08
Citizens Gas	\$167.73	\$201.60	\$225.48	\$242.99	\$190.49	\$167.85
Citizens Gas of Westfield	\$193.38	\$223.61	\$231.35	\$262.97	\$193.87	\$204.97
Community Natural Gas	\$182.55	\$213.84	\$259.70	\$218.88	\$206.08	\$199.96
Fountaintown Gas	\$182.91	\$227.18	\$284.26	\$240.55	\$239.98	\$139.58
Indiana Gas Company (Vectren North)	\$180.10	\$207.68	\$222.64	\$289.58	\$209.70	\$179.40
Indiana Natural Gas	\$193.54	\$231.69	\$255.25	\$301.16	\$204.41	\$208.96
Indiana Utilities	\$201.12	\$249.16	\$277.87	\$290.98	\$238.26	\$209.20
Kokomo Gas and Fuel	\$157.55	\$197.42	\$189.58	\$227.66	\$182.98	\$165.80
Lawrenceburg Gas	\$210.30	\$262.64	\$264.60	\$343.38	\$248.34	\$213.09
Midwest Natural Gas	\$184.69	\$232.43	\$255.12	\$293.04	\$195.12	\$205.12
Northern Indiana Fuel & Light (NIFL)	\$166.90	\$201.39	\$201.15	\$220.71	\$187.95	\$170.11
Northern Indiana Public Service Co. (NIPSCO)	\$180.60	\$205.10	\$181.64	\$295.08	\$199.70	\$181.31
Ohio Valley Gas Corp. (ANR) *	\$201.04	\$264.06	\$269.02	\$264.24	\$227.40	\$225.70
Ohio Valley Gas Corp. (TXG) *	\$198.88	\$282.10	\$280.18	\$286.74	\$235.80	\$220.18
Ohio Valley Gas, Inc. *	\$190.05	\$251.58	\$268.60	\$276.84	\$217.56	\$223.52
Snow & Ogden Gas	\$114.57	\$148.10	\$148.10	\$148.10	\$100.20	\$100.20
South Eastern Indiana Natural Gas Co.	\$193.97	\$222.08	\$271.62	\$266.45	\$250.45	\$211.19
Southern Indiana Gas and Electric Co. (Vectren South)	\$163.56	\$221.57	\$213.04	\$290.30	\$171.72	\$154.84
Switzerland County Natural Gas	\$196.31	\$218.00	\$292.82	\$382.34	\$173.19	\$173.19
Industry Average	\$183.97	\$225.61	\$246.41	\$276.51	\$205.66	\$187.58

Note:

Drawing conclusions about a utility's performance is difficult due to many factors such as utility size and resources, period from the last rate case, storage options, geographic location, base rates, customer density and gas cost adjustment in effect at the time of the bill calculations.

Rates do not include NTA

For purposes of this comparison: 100 Therms = 100 Ccf = 10 Dth = 10 Mcf

Residential Gas Bills

Residential Natural Gas Bills (1999-2003) Comparison By Therm Usage January 1, 2008 Billing

Utilities	10-Year Average	2003	2002	2001	2000	1999
Aurora Municipal Gas	\$200.00	\$147.77	\$184.96	\$156.95	\$117.06	\$118.77
Boonville Natural Gas	\$204.74	\$172.63	\$205.70	\$179.66	\$109.67	\$105.55
Chandler Natural Gas	\$182.88	\$148.57	\$179.36	\$153.39	\$108.35	\$91.92
Citizens Gas	\$167.73	\$146.66	\$125.92	\$157.44	\$108.58	\$110.30
Citizens Gas of Westfield	\$193.38	\$167.15	\$213.05	\$185.36	\$123.92	\$127.55
Community Natural Gas	\$182.55	\$145.77	\$205.47	\$150.16	\$114.31	\$111.28
Fountaintown Gas	\$182.91	\$144.86	\$180.32	\$139.60	\$118.76	\$114.05
Indiana Gas Company (Vectren North)	\$180.10	\$161.32	\$133.22	\$175.40	\$114.46	\$107.62
Indiana Natural Gas	\$193.54	\$151.36	\$178.29	\$154.18	\$122.08	\$128.00
Indiana Utilities	\$201.12	\$150.89	\$189.05	\$158.65	\$125.97	\$121.13
Kokomo Gas and Fuel	\$157.55	\$131.60	\$154.01	\$113.27	\$96.00	\$117.18
Lawrenceburg Gas	\$210.30	\$156.64	\$197.22	\$164.24	\$124.22	\$128.61
Midwest Natural Gas	\$184.69	\$125.25	\$155.57	\$151.34	\$112.11	\$121.78
Northern Indiana Fuel & Light (NIFL)	\$166.90	\$141.90	\$192.85	\$130.65	\$105.41	\$116.91
Northern Indiana Public Service Co. (NIPSCO)	\$180.60	\$179.35	\$127.81	\$210.91	\$114.53	\$110.55
Ohio Valley Gas Corp. (ANR) *	\$201.04	\$164.94	\$180.37	\$168.81	\$120.33	\$125.49
Ohio Valley Gas Corp. (TXG) *	\$198.88	\$144.48	\$168.15	\$157.27	\$98.75	\$115.11
Ohio Valley Gas, Inc. *	\$190.05	\$137.72	\$172.89	\$148.97	\$94.09	\$108.71
Snow & Ogden Gas	\$114.57	\$100.20	\$100.20	\$100.20	\$100.20	\$100.20
South Eastern Indiana Natural Gas Co.	\$193.97	\$147.09	\$172.41	\$162.41	\$120.71	\$115.33
Southern Indiana Gas and Electric Co. (Vectren South)	\$163.56	\$146.42	\$108.80	\$134.82	\$92.94	\$101.12
Switzerland County Natural Gas	\$196.31	\$144.31	\$199.79	\$150.85	\$122.19	\$106.42
Industry Average	\$183.97	\$148.04	\$169.34	\$154.75	\$112.03	\$113.80

Note:

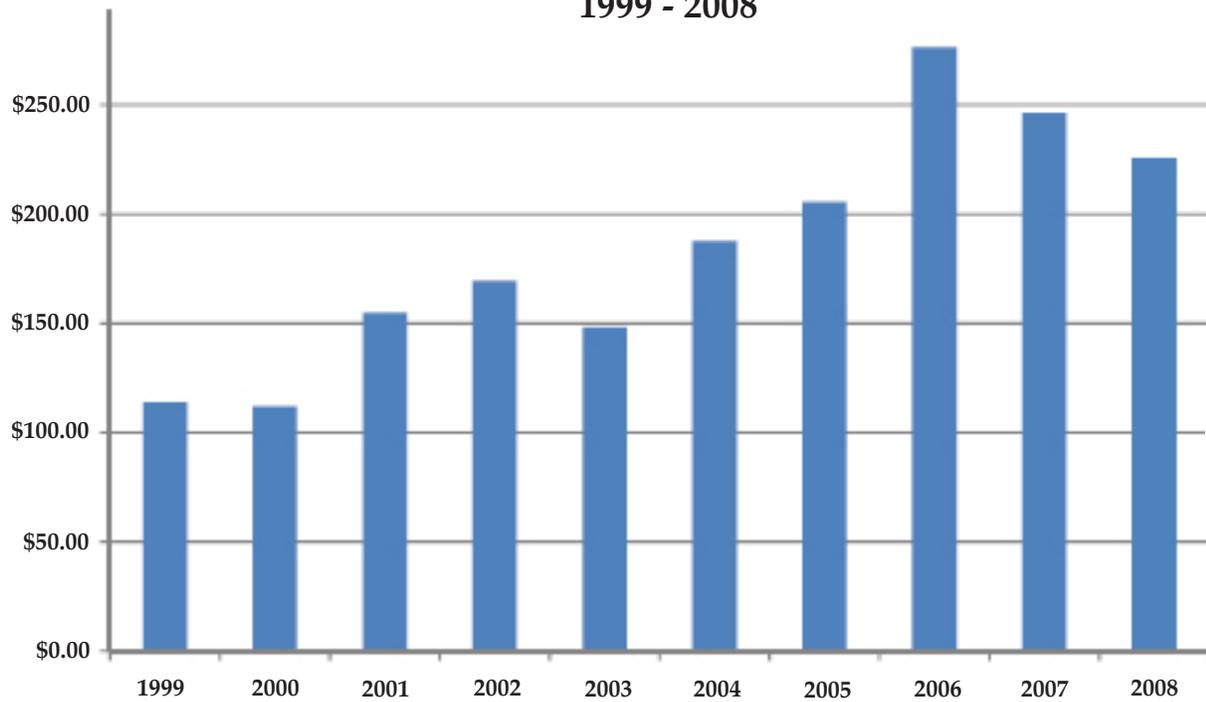
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Rates do not include NTA

For purposes of this comparison: 100 Therms = 100 Ccf = 10 Dth = 10 Mcf

Gas Bill Comparison

10-Year Average Residential Gas Bill Comparison
1999 - 2008



Natural Gas Areas Served

Ohio Valley Gas Corp.

ANR Pipeline Service Area

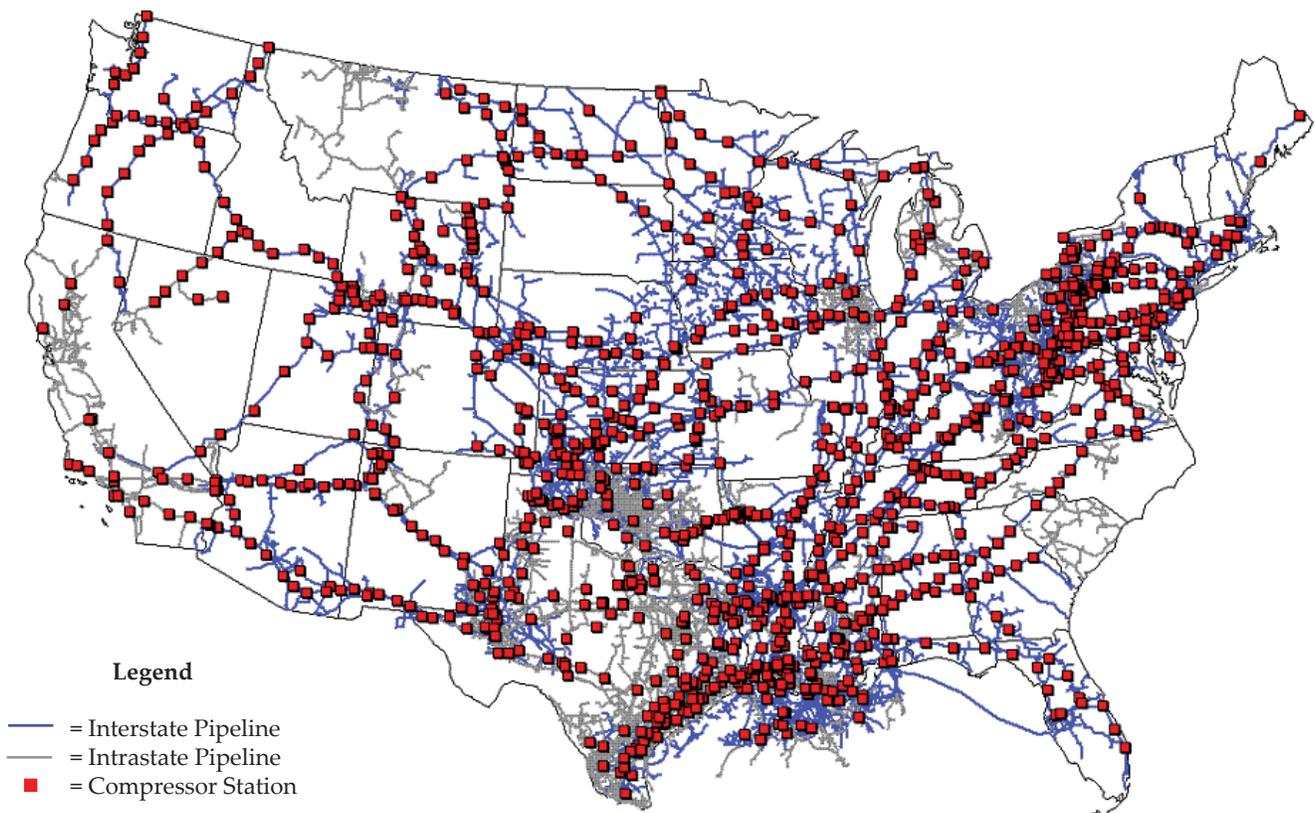
Serving: Bretzville, Ferdinand, Maltersville, St. Anthony, St. Marks, and other rural areas in Dubois County; Bluff Point, Center, College Corner, Pennville, Portland, and other rural areas in Jay County; Deerfield, Harrisville, Haysville, Lynn, Ridgeville, Saratoga, Union City, Winchester, and other rural areas in Randolph County; St. Meinrad, and other rural areas in Spencer County; and Fountain City and other rural areas in Wayne County

Texas Gas Service Area

Serving: Dover, Guilford, Lawrenceville, Logan, New Alsace, St. Leon, Yorkville, and other rural areas in Dearborn County; Connersville, Everton, Lyonsville, Springersville, and other rural areas in Fayette County; rural areas in Franklin County; Cannelton, St. Marks, Tell City, Troy, and other rural areas in Perry County; Clinton Corners, Negangard Corner, Penntown, Sunman, and other rural areas in Ripley County; rural areas in eastern Spencer County west of Troy; and Brownsville, Liberty, and other rural areas in Union County

Ohio Valley Gas, Inc.

Serving: rural areas in Greene and Knox counties; Arthur, Ayrshire, Campbelltown, Winslow, and other rural areas in Pike County; Cass, Curryville, Dugger, Farmersburg, Hymera, New Lebanon, Shelburn, Sullivan, and other rural areas in Sullivan County; and Blackhawk, Riley, and other rural areas in Vigo County



Water Billing Survey

Residential Water Bills Comparison By Gallon Usage January 1, 2008 Billing

Utility	Ownership	Last Rate Case	Order Date	5,000 gal./	7,500 gal./
				668.4028 cu. ft.	1,002.6042 cu. ft.
				Average Monthly Bill	Average Monthly Bill
American Suburban	IOU	38936	6/21/90	\$51.78	\$51.78
Anderson Municipal	Municipal	42194	12/20/06	\$17.14	\$22.59
Apple Valley	IOU	39889	3/8/95	\$21.02	\$21.02
Auburn*	Municipal	41414	9/22/99	\$22.31	\$28.54
Aurora, inside city	Municipal	42786	9/14/05	\$15.50	\$22.63
Aurora, outside city	Municipal	42786	9/14/05	\$18.50	\$27.00
B&B Water Project	NFP	39107	5/22/91	\$24.84	\$35.46
Bargersville	Municipal	42555	6/30/04	\$18.36	\$25.79
Bargersville, with in-ground sprinklers	Municipal	42555	6/30/04	\$24.13	\$31.56
Battleground	C.D.	43088	3/7/07	\$24.70	\$32.10
Bloomington, inside city*	Municipal	42858	11/22/05	\$15.20	\$20.55
Bloomington, outside city*	Municipal	42858	11/22/05	\$15.96	\$21.31
Bluffs Basin	IOU	42188	3/5/03	\$28.15	\$38.15
Boonville*	Municipal	42875	1/31/06	\$26.89	\$38.94
Brown County	NFP	43203	10/17/07	\$55.83	\$82.59
Carmel	Municipal	42725	12/14/05	\$16.20	\$20.53
Cataract Lake Water Corporation	NFP	43016-U	8/30/06	\$30.30	\$42.35
Chandler, Town*	Municipal	42856	1/31/06	\$27.21	\$35.68
Charlestown	Municipal	42878	8/16/06	\$18.30	\$27.45
Clinton Township	NFP	42389	2/18/04	\$33.16	\$42.24
Columbia City*	Municipal	42983	10/11/06	\$23.70	\$32.08
Columbus*	Municipal	39425	3/29/94	\$10.69	\$14.72
Consumers Indiana, Lake County Indiana	IOU	42190	6/19/02	\$25.44	\$34.89
Cordry Sweetwater - mostly outside of jurisdiction	C.D.		5/20/71	\$23.93	\$35.21
Corydon*	Municipal	40591	4/9/97	\$16.90	\$23.75
Country Acres	NFP	36972	12/8/82	\$6.00	\$6.00

Note:

This bill analysis should be construed as an informative guideline as a snapshot in time. Do not use this analysis to draw conclusions about performance since many factors such as size, resources and customer density, etc. affect the bill calculations.

*Fire protection surcharge for 5/8 inch meter included.

Water Billing Survey

Residential Water Bills Comparison By Gallon Usage January 1, 2008 Billing

Utility	Ownership	Last Rate Case	Order Date	5,000 gal./	7,500 gal./
				668.4028 cu. ft.	1,002.6042 cu. ft.
				Average Monthly Bill	Average Monthly Bill
East Chicago	Municipal	42680	11/9/05	\$10.32	\$12.87
East Lawrence Water	NFP	42385	9/10/03	\$34.90	\$48.43
Eastern Bartholomew	NFP	39293	8/5/92	\$21.67	\$31.18
Eastern Heights	NFP	42839	4/20/06	\$21.59	\$30.02
Eaton	Municipal	41830-U	12/22/03	\$25.00	\$34.95
Edwardsville Water	NFP	43003	5/9/07	\$34.02	\$48.80
Elkhart	Municipal	43191	7/11/07	\$10.04	\$13.33
Ellettsville, outside town*	Municipal	40932	1/28/98	\$20.27	\$29.25
Ellettsville, inside*	Municipal	40932	1/28/98	\$15.89	\$22.69
Evansville, Inside City*	Municipal	43190	9/26/07	\$12.65	\$17.03
Evansville, Outside City*	Municipal	43190	9/26/07	\$14.03	\$18.41
Everton	NFP	43312	12/5/07	\$33.70	\$47.04
Fairview Park	Municipal	42474	2/18/04	\$16.70	\$22.15
Fayette Township	NFP	41529	2/2/00	\$27.40	\$39.43
Fillmore	Municipal	43118-U	2/28/07	\$52.66	\$76.61
Floyds Knobs	NFP	36297	4/1/81	\$23.15	\$32.63
Fort Wayne, inside City	Municipal	42979	8/23/06	\$17.26	\$22.24
Fort Wayne, outside City	Municipal	42979	8/23/06	\$19.83	\$25.54
Fortville, inside	Municipal	40968-U	3/11/98	\$17.90	\$24.67
Fortville, outside	Municipal	40968-U	3/11/98	\$26.82	\$36.94
German Township	NFP	42282	3/26/03	\$22.10	\$32.55
German Township Stewartsville	NFP	42282	3/26/03	\$38.71	\$49.16
German Township, Marrs Division	NFP	42282	3/26/03	\$50.46	\$74.31
Gibson Water	NFP	37829	4/9/86	\$32.08	\$47.68
Hammond	Municipal	37653	6/5/85	\$2.20	\$3.28
Hessen Utilities	IOU	30805	7/30/65	\$6.00	\$6.00
Highland	Municipal	38915	11/7/90	\$13.49	\$17.89

Note:

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*Fire protection surcharge for 5/8 inch meter included.

Water Billing Survey

Residential Water Bills Comparison By Gallon Usage January 1, 2008 Billing

Utility	Ownership	Last Rate Case	Order Date	5,000 gal./	7,500 gal./
				668.4028 cu. ft.	1,002.6042 cu. ft.
				Average Monthly Bill	Average Monthly Bill
Hillsdale Water	NFP			\$26.65	\$38.48
Hoosierland Vistas (formerly Burns Harbor)	IOU	35206	2/7/78	\$10.00	\$15.00
Indiana American	IOU				
<i>Burns Harbor, Chesterton, Gary, Porter, South Haven***</i>	IOU	43187	10/10/07	\$42.94	\$53.84
<i>Merrillville***</i>	IOU	43187	10/10/07	\$41.55	\$52.45
<i>Crawfordsville*</i>	IOU	43187	10/10/07	\$29.51	\$37.52
<i>Flowing Wells*</i>	IOU	43187	10/10/07	\$21.91	\$27.38
<i>Johnson County - Greenwood, So. Indiana (Jeffersonville, New Albany), Newburgh*</i>	IOU	43197	10/10/07	\$29.97	\$37.98
<i>Kokomo*</i>	IOU	43197	10/10/07	\$34.41	\$43.53
<i>Mooresville</i>	IOU	43197	10/10/07	\$29.58	\$37.40
<i>Muncie, Johnson Co. - Franklin, Shelbyville, Clarksville, Summitville</i>	IOU	43197	10/10/07	\$27.33	\$35.34
<i>Noblesville*</i>	IOU	43197	10/10/07	\$33.75	\$42.87
<i>Portage*</i>	IOU	43197	10/10/07	\$42.10	\$53.00
<i>Hobart*</i>	IOU	43197	10/10/07	\$42.15	\$53.05
<i>Richmond, Wabash Valley*</i>	IOU	43197	10/10/07	\$30.12	\$38.13
<i>Seymour, Somerset, Summitville</i>	IOU	43197	10/10/07	\$31.11	\$40.23
<i>Wabash*</i>	IOU	43197	10/10/07	\$27.32	\$31.90
<i>Warsaw*</i>	IOU	43197	10/10/07	\$25.22	\$32.02
<i>West Lafayette</i>	IOU	43197	10/10/07	\$19.52	\$24.23
<i>West Lafayette, suburban surcharge*</i>	IOU	43197	10/10/07	\$22.14	\$26.85
<i>Winchester</i>	IOU	43197	10/10/07	\$26.64	\$34.24
<i>Winchester, suburban surcharge*</i>	IOU	43197	10/10/07	\$29.46	\$37.06
Indiana Water Service, Inc.	IOU	41710-U	3/25/01	\$15.28	\$21.40

Note:

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*Fire protection surcharge for 5/8 inch meter included.

Water Billing Survey

Residential Water Bills Comparison By Gallon Usage January 1, 2008 Billing

Utility	Ownership	Last Rate Case	Order Date	5,000 gal./	7,500 gal./
				668.4028 cu. ft.	1,002.6042 cu. ft.
				Average Monthly Bill	Average Monthly Bill
Indianapolis, City of	Municipal	43056	4/4/07	\$20.37	\$26.46
J.B. Waterworks	IOU	39231-U	5/1/92	\$18.26	\$26.56
Jackson County	NFP	42211	9/4/02	\$36.37	\$53.90
Kingsbury	IOU	42922-U	4/20/06	\$17.55	\$25.10
Kingsford Heights	Municipal	39457	11/25/92	\$23.46	\$28.17
Knightstown*	Municipal	39199	10/16/91	\$20.47	\$27.49
Lafayette	Municipal	41845	5/9/01	\$10.80	\$15.80
Lawrenceburg	Municipal	36036	6/17/80	\$9.51	\$13.14
LMS Townships	C.D.	40991-U	7/15/99	\$18.94	\$26.87
Mapleturn	NFP	37039	9/28/03	\$22.15	\$24.05
Marion*	Municipal	42720	3/30/05	\$27.02	\$33.63
Marion Heights	C.D.	42346	7/23/03	\$43.79	\$64.02
Martinsville*	Municipal	42676	1/5/05	\$12.06	\$15.26
Martinsville, Morgan-Monroe Forest*	Municipal	42676	1/5/05	\$21.12	\$24.32
Marysville-Otisco-Nabb	NFP	42476-U	1/14/04	\$18.65	\$25.95
Michigan City*	Municipal	42517	3/31/04	\$20.92	\$27.64
Mishawaka, City*	Municipal	41395	6/14/00	\$15.14	\$21.05
Mishawaka, Clay	Municipal	41395	6/14/00	\$25.50	\$25.54
Morgan County Rural	NFP	42993	9/28/06	\$42.20	\$62.88
Morgan County Rural, Western Exp.	NFP	42993	9/28/06	\$51.94	\$72.62
New Castle	Municipal	42984	9/13/06	\$15.12	\$22.31
North Dearborn	NFP	41684	8/30/00	\$28.33	\$38.94
North Lawrence	NFP	42897	5/11/06	\$45.80	\$60.77
Oak Park	C.D.	41811-U	3/21/01	\$20.67	\$29.22
Ogden Dunes	Municipal	37693	3/6/85	\$20.03	\$26.60
Painted Hills	IOU	37017	10/17/83	\$27.75	\$37.00
Pence	NFP			\$25.00	\$25.00

Note:

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*Fire protection surcharge for 5/8 inch meter included.

Water Billing Survey

Residential Water Bills Comparison By Gallon Usage January 1, 2008 Billing

5,000 gal./
668.4028 cu. ft. 7,500 gal./
1,002.6042 cu. ft.

Utility	Ownership	Last Rate Case	Order Date	Average Monthly Bill	Average Monthly Bill
Perry	NFP	37907	2/12/86	\$30.60	\$43.95
Peru, inside Corporate limits*	Municipal	39817	4/6/94	\$18.57	\$25.92
Peru, outside Corporate limits	Municipal	39817	4/6/94	\$16.20	\$23.55
Petersburg	Municipal	41185	5/31/00	\$13.25	\$19.23
Pike-Gibson	NFP	42243	1/15/03	\$28.33	\$42.06
Pioneer	IOU	41089	8/26/98	\$35.00	\$40.00
Pipe Creek	IOU	40056	4/12/95	\$30.00	\$30.00
Pleasant View	IOU	41591-U	4/12/00	\$27.25	\$40.88
Posey Township	NFP	43005-U	8/16/06	\$31.55	\$43.15
Prince's Lakes	Municipal	40226	9/25/97	\$22.40	\$31.28
Princeton	Municipal	41159	9/9/99	\$22.45	\$32.80
Ramsey	NFP	42042	7/10/02	\$23.10	\$33.20
Reelsville	NFP	43134-U	4/18/07	\$31.15	\$44.20
Rhorer, Harrell & Schacht	NFP	43080-U	12/20/06	\$19.86	\$28.37
River's Edge	IOU	42234	2/5/03	\$22.55	\$33.83
Riverside	IOU	42122	2/19/03	\$18.87	\$25.05
St. Anthony	NFP	39193	10/19/91	\$37.95	\$55.25
St. Henry	NFP	39143	7/31/91	\$24.20	\$35.00
Salem	Municipal	42679	1/19/05	\$22.99	\$34.49
Schererville*	Municipal	42872	12/14/05	\$21.16	\$29.71
Schneider	Municipal	36056	10/23/80	\$9.15	\$9.15
Sellersburg	Municipal	39064	10/9/91	\$13.25	\$17.47
Shady Side Drive	NFP	38869	7/18/90	\$21.96	\$32.76
Silver Creek	NFP	37734	6/5/85	\$20.60	\$30.90
South 43	NFP	31465	6/23/67	\$17.40	\$25.73
South Bend*	Municipal	42779	2/8/06	\$13.34	\$18.32
South Harrison	NFP	39134	11/3/82	\$36.23	\$53.28
South Lawrence	NFP	41989	10/31/01	\$46.45	\$60.60

Note:

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*Fire protection surcharge for 5/8 inch meter included.

Water Billing Survey

Residential Water Bills Comparison By Gallon Usage January 1, 2008 Billing

5,000 gal./
668.4028 cu. ft. 7,500 gal./
1,002.6042 cu. ft.

Utility	Ownership	Last Rate Case	Order Date	Average Monthly Bill	Average Monthly Bill
Southern Monroe	NFP	36029	6/25/80	\$23.98	\$34.40
Southwestern Bartholomew	NFP	42867	1/25/06	\$32.73	\$48.26
Stucker Fork, Austin	C.D.	42752	6/28/06	\$24.45	\$34.68
Sugar Creek	IOU	39891	4/10/96	\$20.70	\$20.70
Sullivan-Vigo	NFP	42599	6/23/04	\$67.20	\$97.98
Tri-Township	NFP	40327	4/17/96	\$19.85	\$27.61
Troy, Non-Ridge Road	Municipal	42699-U	6/23/05	\$15.08	\$20.83
Troy, Ridge Road	Municipal	42699-U	6/23/05	\$17.48	\$24.43
Twin Lakes	IOU	42488	3/31/04	\$17.90	\$23.57
Utilities, Inc.	IOU	42733	3/2/05	\$31.03	\$44.41
Utility Center	IOU	41968	12/10/03	\$17.82	\$24.90
Valley Rural	NFP	39008	7/10/91	\$24.16	\$34.02
Valparaiso Lakes*	C.D.	38556	12/22/84	\$37.69	\$48.35
Van Bibber Lake	C.D.	42549-U	11/18/04	\$23.40	\$23.40
Van Buren Water	NFP	42159	9/4/02	\$22.25	\$32.08
Waldron	C.D.	42376	2/11/04	\$25.98	\$37.93
Washington Twp. Of Monroe	NFP	42672	7/28/04	\$31.86	\$44.81
Water Service Co. of IN	IOU	42969	8/30/06	\$22.24	\$32.49
Watson Rural	NFP	41057	11/25/98	\$18.55	\$25.93
Wedgewood Park	IOU	42769	3/7/07	\$23.26	\$31.18

Note:

NFP = Not-For-Profit
C.D. = Conservancy District
IOU = Investor-Owned Utility

Note:

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*Fire protection surcharge for 5/8 inch meter included.

Sewer Billing Survey

Residential Sewer Bills Comparison By Gallon Usage September 2007 Billing

5,000 gal./
668.4028 cu. ft.

Utility	Ownership	Last Rate Case	Effective Date	Average Monthly Bill
Aldrich Environmental, LLC	IOU	42805	9/28/2005	\$50.00
American Suburban Utilities, Inc.	IOU	41254	8/15/2000	\$47.50
Anderson Lake Estates, LLC	IOU	42478	7/7/2004	\$42.35
Apple Valley Utilities, Inc.	IOU	40191	8/2/1995	\$48.58
Bluffs Basin Utility Company, LLC	IOU	42188	3/5/2003	\$46.88
Brushy Hollow Utilities, Inc	IOU	41285	1/27/1999	\$27.10
Centurian Corporation	IOU	40157	8/30/1995	\$65.00
Cha Utilities	IOU	42244	12/4/2002	\$41.00
Chimneywood Sewage Works, Inc.	IOU	42877 - U	3/22/2007	\$80.00
Consumers Indiana Water Company	IOU	42190	6/19/2002	\$45.07
Country Acres Property Owners Association	NFP	36972	12/16/1982	\$6.00
Devon Woods Utilities, In	IOU	40234 - U	2/6/1996	\$41.88
Doe Creek Sewer Utility	IOU	40108	5/24/1995	\$39.50
Driftwood Utilities, Inc.	NFP	37297	2/15/1984	\$22.61
East Shore Corporation	IOU	41494	10/18/2000	\$29.17
Eastern Hendricks County Utility, Inc.	IOU	42031 - U	2/6/2002	\$39.00
Eastern Richland Sewer Corporation	NFP	37900	12/23/1997	\$40.11
Green Acres Sanitation Co., Inc.	IOU	42891	2/8/2006	\$34.15
Hamilton Southeastern Utilities, Inc.	IOU	39191	1/27/2002	\$33.55
Hamilton Southeastern Utilities, Inc. (Flatfork Creek)	IOU	41745	9/25/2002	\$33.55
Harbortown Sanitary Sewage Corporation	IOU	35455	6/3/1987	\$18.00
Hardin Monroe, Inc.	NFP	31972	1/16/1970	\$21.00
Hessen Utilities, Inc.	IOU	30805	7/30/1965	\$4.00
Hillview Estates Subdivision Utilities, Inc.	IOU	38737 - U	5/31/1989	\$30.00
Hoosierland Vistas	IOU	35206	6/20/1978	\$14.00
Indiana American Water Company-Muncie & Somerset	IOU	43187	10/10/2007	\$61.29

Note:

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Sewer Billing Survey

Residential Sewer Bills Comparison By Gallon Usage September 2007 Billing

5,000 gal./
668.4028 cu. ft.

Utility	Ownership	Last Rate Case	Effective Date	Average Monthly Bill
JLB Development, Inc.	IOU	39868	4/28/1995	\$65.53
Kingsbury Utility Corporation	IOU	42923 - U	5/1/2006	\$16.50
Lakeland Lagoon Corp.	NFP	41597 - U	2/2/2000	\$77.22
LMH Utilities Corporation	IOU	40891	1/21/1998	\$38.55
Mapleturn Utilities, Inc.	NFP	41656	5/10/2000	\$41.31
Northern Richland Sewage Corporation	NFP	32784	5/3/1972	\$38.30
Old State Utility Corporation	IOU	36470	12/30/1992	\$40.79
Pleasantview Utilities, Inc.	IOU	42202 - U	9/25/2002	\$21.61
Rivers Edge Utility, Inc.	IOU	42234	2/5/2003	\$22.55
Sani Tech, Inc.	IOU	41644	5/31/2002	\$70.00
South County Utilities, Inc.	IOU	39999	1/18/1995	\$49.15
South Haven Sewer Works, Inc.	IOU	42822	6/8/2006	\$64.95
Southeastern Utilities, Inc.	IOU	40619	1/31/1997	\$55.00
Southern Enterprises Environment	IOU	38396	4/25/1988	\$25.07
Suburban Utilities, Inc.	IOU	40856 - U	12/16/1997	\$29.29
Sugar Creek Utility Company, Inc.	IOU	39891	4/16/1996	\$60.14
Twin Lakes Utilities, Inc.	IOU	42488	3/31/2004	\$40.27
Utility Center, Inc. (metered)	IOU	41968	12/10/2003	\$24.77
Utility Center, Inc. (unmetered)	IOU	41968	12/10/2003	\$31.22
Valley Rural Utility Company	NFP	39009	7/10/1991	\$38.98
Wastewater One, LLC (formerly Highlander Village Sewage)	IOU	41584	2/22/2006	\$45.00
Water Service Company of Indiana, Inc.	IOU	41486	1/19/2000	\$44.28
West Boggs Sewer District, Inc. (metered)	NFP	42156	9/13/2003	\$60.20
West Boggs Sewer District, Inc. (unmetered)	NFP	42156	9/13/2003	\$53.99
Webster Development, LLC	IOU	42232	8/9/2007	\$36.81
Wildwood Shores	IOU	39471 - U	5/5/1993	\$41.44
Wymberly Sanitary Works, Inc.	IOU	42877 - U	3/22/2007	\$80.00

Note:

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Pipeline Safety

Service, Distribution and Transmission Lines

Number of service lines	1,938,590
Avg. length of service line (feet)	86
Total service lines (feet)	166,718,740
Total service lines (miles)	31,461
Total distribution lines (miles)	39,103
Total transmission lines (miles)	1,733
Total lines (miles)	72,297



Leaks Repaired by Cause

Corrosion	1,588
Natural forces	1,323
Excavation	3,315
Other outside force damage	385
Material or welds	3,900
Equipment	2,734
Operations	196
Other	3,286
Total leaks	16,727
Main leaks	3,364
Miles of main	39,103
Miles of main per leak	11.62
Service leaks	13,363
Service links	
Service lines per leak	145.07

Accidents and Incidents

Reported Cause	Reports	>\$50,000 Damages	Fatalities	Injuries
Third-party damage	0	0	0	0
Outside construction	0	0	0	0
Customer-owned equipment	0	0	0	0
Company error	0	0	0	0
Total	0	0	0	0

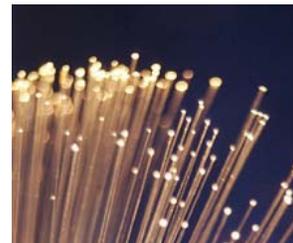
Communications



In past years, the IURC has included a residential rate comparison for telecommunications companies similar to those included for the other industries. This year, however, we are not including this comparison. HEA 1279, which became law through the 2006 General Assembly, changed the way telecommunications providers and services are regulated.

All providers of residential local exchange service are not required to file tariffs, which set forth the rates they charge for the service. Also, those providers that are required to file such tariffs are only required to do so for stand-alone basic telecommunications service. Residential customers who purchase local service as a part of a package or in conjunction with other services may pay a different price for the service.

The IURC believes that listing rates for only a few companies that only apply to a portion of their customers does not provide an accurate or complete comparison and would be misleading and confusing.



Franchise Authority

Company Name	Date Granted	New or Existing Provider	Date in-service for new providers
AT&T Indiana	08/30/06	New	12/28/06
Daviess-Martin County Rural Telephone Corporation	09/13/06	New	10/01/07
Avenue Broadband Communications (f/k/a Charter)	11/30/06	Existing	
Time Warner Cable	12/06/06	Existing	
Comcast	11/30/06	Existing	
FirstMile Technologies	12/20/06	Existing	
Insight Communications Midwest, LLC	12/06/06	Existing	
LIG TV	11/30/06	New in requested service area	12/01/06
PSC	12/13/06	New in requested service area	12/01/07
Verizon North Inc.	12/20/06	New	07/17/07
Adams Wells TV	02/07/07	New	Not yet providing service
Bright House Networks, LLC	02/28/07	Existing	
Sigecom, LLC	01/24/07	Existing	
Endeavor Communications	03/14/07	New	
WOW! Internet, Cable and Phone	03/22/07	Existing	
Acme Communications	06/06/07	New	Not yet providing service
Citizen's Telephone Corporation	07/25/07	Existing	
New Paris Telephone Co.	10/30/07	New	Not yet providing service
Smithville Telecom, LLC	07/09/08	New	Not yet providing service